

### Debt investor update

042019



### Agenda

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### We are a Nordic universal bank with strong regional roots

#### Norway (AAA) Challenger position

Market share: 6%

Share of Group lending: 11% GDP growth 2019E: 2.5% Unemployment 2019E: 2.3% Leading central bank rate: 1.50%

#### Denmark (AAA) Market leader

Market share: 26% Share of Group lending: 51% GDP growth 2019E: 2.1% Unemployment 2019E: 3.7% Leading central bank rate: -0.75%

### Northern Ireland (AA) Market leader

Market share Personal: 19% Market share Business: 24% Share of Group lending: 3%

### Finland (AA+) 3rd largest

Market share: 10% Share of Group lending: 8% GDP growth 2019E: 1.5% Unemployment 2019E: 6.7% Leading central bank rate: -0.50%

#### Sweden (AAA) Challenger position

Market share: 6% Share of Group lending: 12% GDP growth 2019E: 1.1% Unemployment 2019E: 6.9% Leading central bank rate: 0.00%



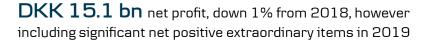
# Executive summary: Challenging 2019; net profit down 1% from 2018, including significant extraordinary items in 2019



**Lending growth of 3% y/y,** driven by growth of 5% y/y at Banking Nordic and 1% y/y at Banking DK. However, growth is at lower margins



Strong capitalisation with a CET1 capital ratio of 17.3%; target for CET1 ratio of above 16%; REA decrease in Q4 driven mainly by counterparty credit risk



9.6% return on equity after tax, including significant extraordinary items

10% increase in expenses y/y due mainly to upstaffing and investments in compliance and AML-related activities, expenses related to the Estonia case as well as extraordinary items

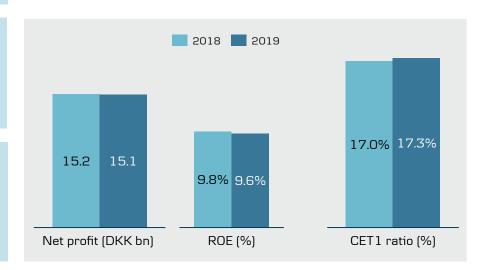
DKK 8-10 bn net profit outlook for 2020



**Proposed dividend** of DKK 8.5 per share, representing a 49% pay-out ratio, in line with the policy of 40-60%



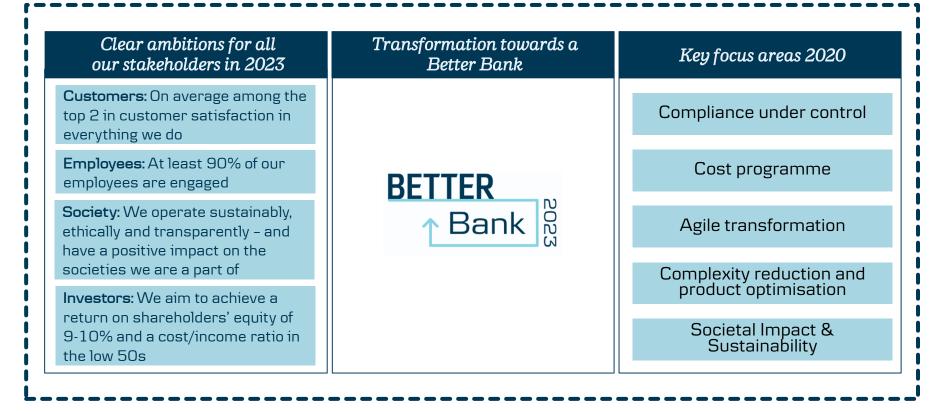
The result for 2019 was affected by significant net positive **one-offitems**, including deferred tax, goodwill impairment charges, and the sales of Danica Pension Sweden and LR Realkredit A/S





### Dedicated Better Bank Transformation will help us deliver on our ambitions







# Danske Bank's 2023 targets for the seven focus areas within Societal Impact & Sustainability

			2023 targets	Status 2019
nable Ice	1	Sustainable investing	DKK 30 bn in green investments by Danica Pension; towards DKK 100 bn by 2030	DKK 10 bn
Sustainable finance	2	Sustainable financing	Well above DKK 100 bn in sustainable financing – and setting a climate target for our corporate lending portfolio by 2023	DKK 46.1 bn
ω	3	Governance	More than 95% of employees trained annually in risk & compliance and passed tests	96%
Sustainable operations	4	Diversity & inclusion	35% women in senior leadership positions	23%
S J	5	Environmental footprint	Reducing our $\rm CO_2$ emissions by 10% vs. 2019 and 75% vs. 2010*	15,230 tonnes CO <sub>2</sub>
Impact initiatives	6	Entrepreneurship	10,000 startups & scaleups supported with growth & impact tools, services and expertise	3,851
Impact initiative	7	Financial literacy	2 million people supported with financial literacy tools and expertise	719,763



## Net profit: DKK 15.1 bn, down 1% from 2018, however including significant net positive extraordinary items

Income statement and key figures (DKK m)

	2019	2018	Index	042019	032019	Index
Net interest income	21,877	23,571	93	5,541	5,445	102
Net fee income	15,895	15,402	103	4,214	4,111	103
Net trading income	4,985	4,676	107	2,078	779	-
Other income	2,225	716	-	320	160	200
Total income	44,982	44,365	101	12,153	10,495	116
Expenses	27,548	25,011	110	8,342	6,382	131
Goodwill impairment charges	1,603	0	-	1,603	0	-
Profit before loan impairment charges	15,831	19,354	82	2,208	4,113	54
Loan impairment charges	1,516	-650	-	703	343	205
Profit before tax, core	14,315	20,004	72	1,505	3,771	40
Profit before tax, Non-core	-493	-282	-	-244	22	
Profit before tax	13,822	19,722	70	1,261	3,793	33
Tax	-1,249	4,548	-	-3,780	782	
Net profit	15,072	15,174	99	5,041	3,011	167
Return on avg. shareholders' equity (%)	9.6	9.8		12.6	7.6	
Cost/income ratio* (%)	61.2	56.4		68.6	60.8	
Common equity tier 1 capital ratio (%)	17.3	17.0		17.3	16.4	
EPS (DKK)	16.7	16.5		5.7	3.3	
Lending (DKK bn)	1,821	1,769	103	1,821	1,818	100
Deposits and RD funding (DKK bn)	1,759	1,636	107	1,759	1,740	101
- of which deposits (DKK bn)	963	894	108	963	926	104
Risk exposure amount (DKK bn)	767	748	103	767	782	98
			,	-		

#### Key points, 2019 vs 2018

- Return on equity of 9.6%
- NII down 7% due mainly to higher funding costs and margin pressure
- Fee income up 3% due to high remortgaging activity and the SEB Pension Danmark acquisition
- Trading income up 7%, includes gain on sale of LR Realkredit A/S
- Expenses up 10%, due mainly to upstaffing and investments in compliance and AML activities
- Impairment charges driven by C&I

#### Key points, 04 2019 vs 03 2019

- NII up 2% driven by higher deposit margins, lending volumes and FX effects
- Fee income up 3% due mainly to performance fees
- Trading income includes gain on sale of LR Realkredit A/S
- Expenses up 31% due to extraordinary items
- Impairments affected by review of portfolio in Q4

<sup>\*</sup> Before goodwill impairment charges. Note: Please see slide 33 for extraordinary items in 2019



# NII: Down 7% y/y due to margin pressure, higher funding costs and transfer to Non-core

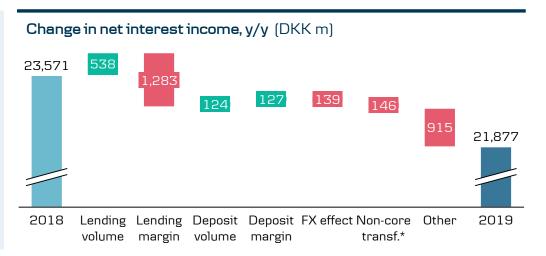
#### Key points

#### У/У

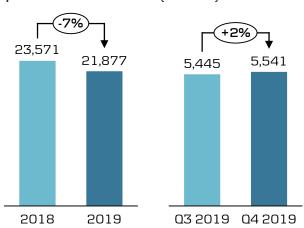
- NII down 7%. Lending growth of 3% offset by lower margins, higher funding costs and transfer of Russian and remaining Baltic exposures to Non-core
- Other includes capital costs, retained liquidity costs related to the Estonia case and lower income from liquidity portfolios, partly offset by FX hedge of CET1

#### Q/Q

 NII up 2% as positive deposit margins, lending volumes and FX effects more than offset decrease in lending margins



#### Group net interest income (DKK m)



#### Change in net interest income, q/q (DKK m)



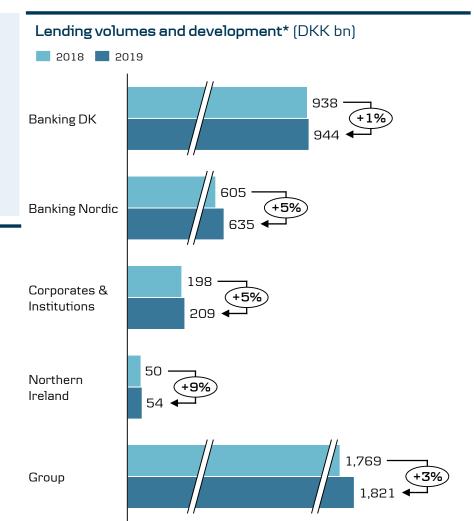
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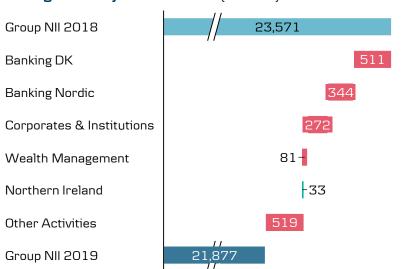
# NII (cont'd): Volume growth of 5% y/y (5% in local currency) at Banking Nordic; Banking DK grew 1% y/y

#### Key points

- Banking Nordic lending up 5% y/y (5% in local currency) with growth in Norway and Finland
- Banking DK lending up 1% y/y, driven by retail lending
- NII for Other Activities was impacted by higher funding costs attributable to the Estonia case being retained at the Internal Bank rather than being allocated to business units
- C&I lending up 5%. Lending in General Banking grew 2% y/y



#### Change in NII by business unit (DKK m)





### Fee income: Up 3% y/y as high activity and SEB Pension DK acquisition more than offset margin pressure and negative one-off

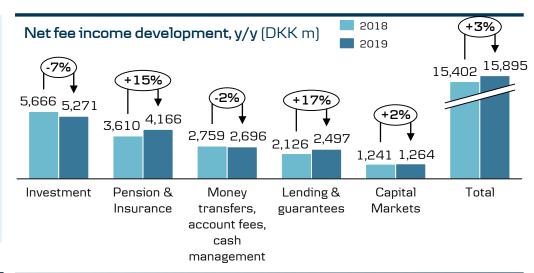
#### Key points

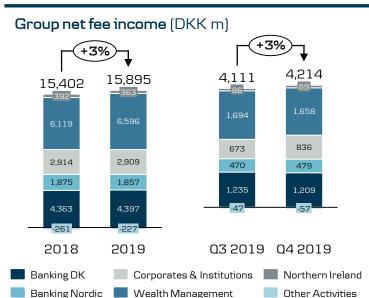
#### У/У

- Fee income up 3% due to high remortgaging activity and the acquisition of SEB Pension Danmark, offset by margin pressure and the one-off Flexinvest Fri compensation amount of DKK 180 m booked in Q2
- Fees also affected by the sale of Danica Pension Sweden in May 2019

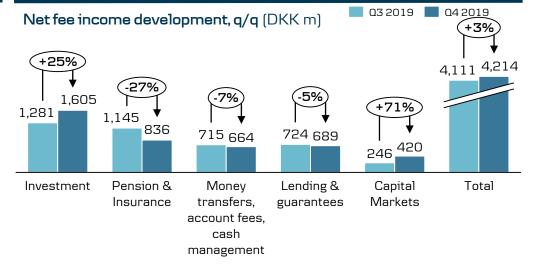
#### $\Omega/\Omega$

Fee income up 3% due mainly to performance fees booked in 04





Banking Nordic Wealth Management





### Trading income: Up 7% y/y including gain on sale of LR Realkredit

#### Key points

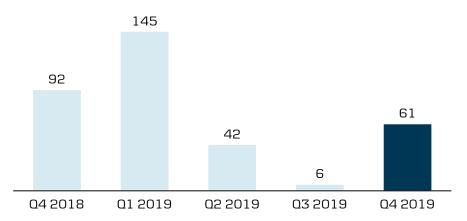
#### У/У

 Trading income up 7% including gain on sale of LR Realkredit A/S of DKK 767 million. Adjusted for this gain, trading income was down 10% y/y

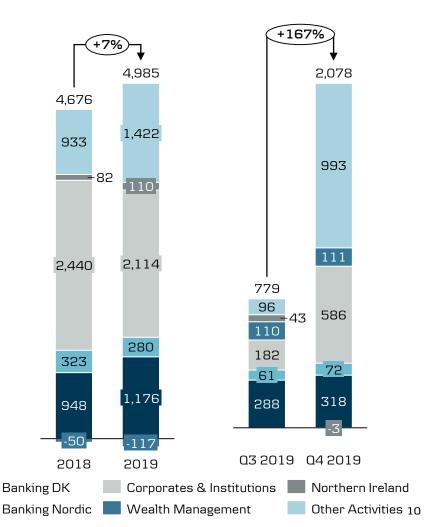
#### Q/Q

- Gain on sale of LR Realkredit A/S booked in Other Activities in O4
- At Corporates & Institutions, the improvement was driven by better performance in Danish fixed income following a weak Q3

#### Refinancing income (DKK m)



#### Group net trading income (DKK m)





# Expenses: Up 10% y/y, due mainly to upstaffing and investments in compliance and AML, now totalling around 2,800 FTEs

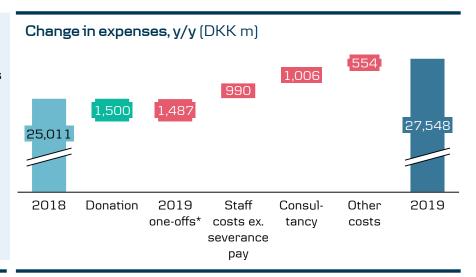
#### Key points

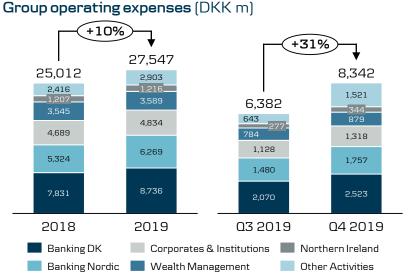
#### У/У

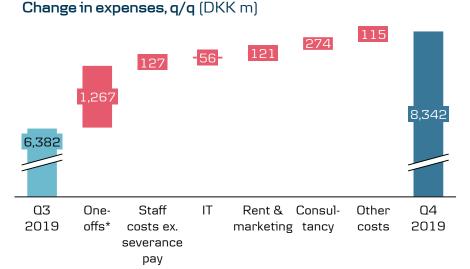
- Expenses up 10% y/y, due mainly to upstaffing and investments in compliance and AML activities, consultancy costs related mainly to the Estonia case and extraordinary items
- Adjusted for the DKK 1.5 bn donation related to the Estonia case in 2018, expenses increased 17%

#### Q/Q

Expenses up 31% q/q due to software impairments, transformation costs, an adjustment of the expected value of a distribution contract and a provision for operational risk-related losses





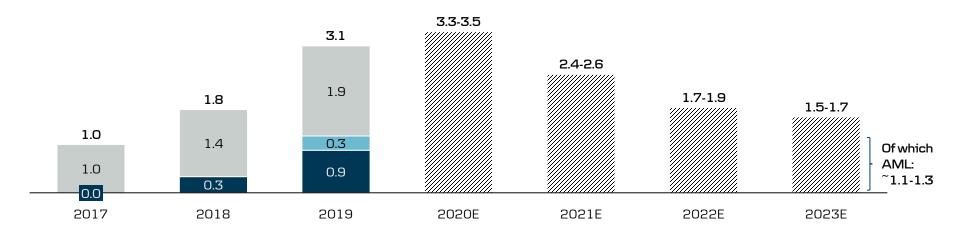




# Significant costs for AML and other compliance in 2019 to peak in 2020; guidance towards 2023 unchanged

Expenses for compliance-related activities (DKK bn, subject to roundings)





#### Comments on AML-related investments

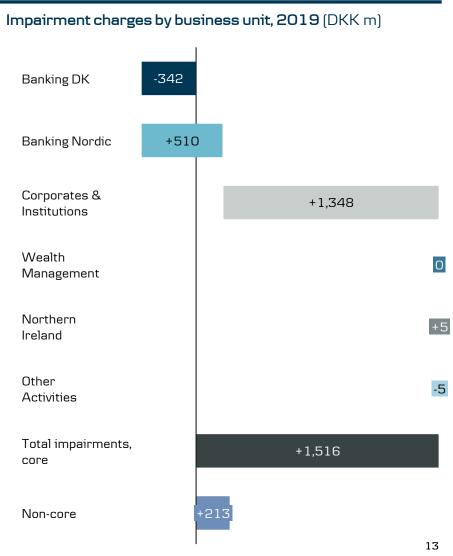
- AML investments expected to peak in 2020E, thereafter falling to reach steady-state level of DKK 1.1-1.3 bn in 2023
- AML investments are driven by FTE increase to strengthen our lines of defence and to increase the capacity for handling KYC/ODD and monitoring processes
- Increased IT investments are also planned in 2020 to secure progress on digitalisation and automation of core AML processes



# Impairments: Loan loss ratio of 8 bp in core activities in 2019, driven by Corporates & Institutions

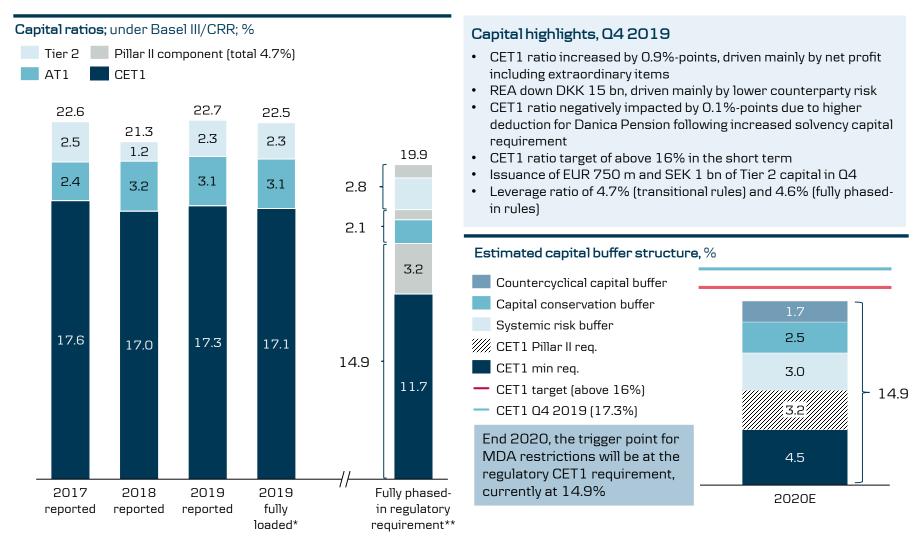
# Key points Y/Y Charge of DKK 1.5 bn; core loan loss ratio of 8 bp Impairments at C&I due to single-name exposures Portfolio review led to charges of DKK 450 m as some exposures were reclassified as non-performing Charges also reflect increased downside risk in the macroeconomic outlook for the Nordic countries Q/Q Charge of DKK 703 m; core loan loss ratio of 15 bp Portfolio review led to charges of DKK 450 m

#### Impairment charges, core (DKK m and bp) 15<sub>bp</sub> 8bp 7bp 703 357 343 2bp 2<sub>bp</sub> 100 113 -1bp -330 -377 -5bp -5bp -7bp -8bp Ω1 σ2 03 04 Q1 σ2 Q3 Ω4 Q1 σ2 Q3 Ω4 2018 2019 2017





### Capital: Strong capital base; CET1 capital ratio of 17.3%

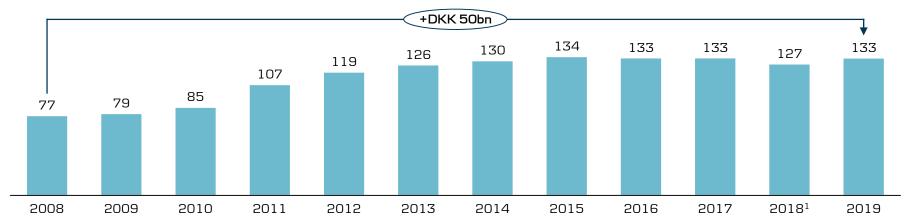


<sup>\*</sup> Based on fully phased-in rules including fully phased-in impact of IFRS 9. \*\* Pro forma fully phased-in minimum CET1 requirement in 2020 of 4.5%, capital conservation buffer of 2.5%, SIFI requirement of 3%, countercyclical buffer of 1.7% and CET1 component of Pillar II requirement.



## Strong CET1 capital build-up since 2008; Available Distributable Items (ADI) in excess of DKK 100bn





REA, CET1, profit and distribution; DKKbn; %

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
REA	960	834	844	906	819	852	865	834	815	753	748	767
CET1 ratio	8.1%	9.5%	10.1%	11.8%	14.5%	14.7%	15.1%	16.1%	16.3%	17.6%	17.0%	17.3%
Net profit	1.0	1.7	3.7	1.7	4.7	7.1	13.0 <sup>2</sup>	17.7 <sup>2</sup>	19.9	20.9	15.0	15.1
Distribution to shareholders <sup>3</sup>	0	0	0	0	0	2.0	10.5	17.1	18.9	16.3	7.6	7.3
Total assets	3,544	3,098	3,214	3,424	3,485	3,227	3,453	3,293	3,484	3,540	3,578	3,761

<sup>1.</sup> The decline in CET1 capital in 2018 is due mainly to Danica Pension's acquisition of SEB Pension Danmark which led to a higher deduction in Group regulatory capital

<sup>&</sup>lt;sup>2.</sup> Before goodwill impairment charges

<sup>3.</sup> Based on year-end communicated distributions. 2017 is adjusted for cancelled buy-back



### Update on MREL Requirement & Issuance

#### Overview of MREL Considerations

The Group has to meet both an MREL requirement and a separate debt buffer requirement for Realkredit Danmark (RD).

#### MREL requirement

- 2 x the actual solvency need including combined capital buffer requirement but the countercyclical buffer requirement is only included one time: 2x(P1 + P2 + CBR)-CCyB
- Based on Q4 2019 figures and requirements MREL is equal to 37.6% of REA adjusted for RD (DKK 249 bn)

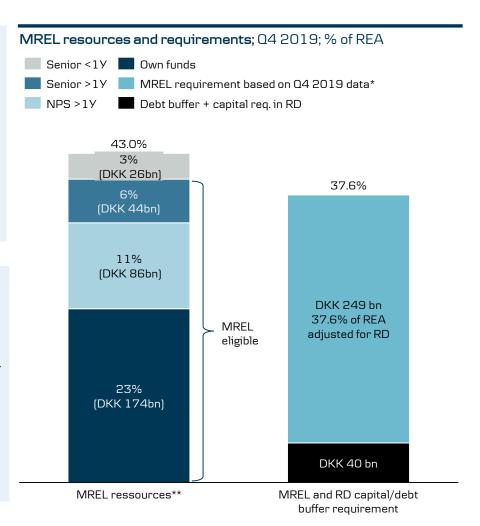
**Total resolution requirement;** MREL + RD capital and debt buffer requirement is equal to 37.6% of Group REA

#### Issuance strategy for Non-preferred senior

**Instrument –** Non-preferred senior (NPS) debt, similar to the approach in other European jurisdictions

#### Building MREL buffer

- Senior debt issued before Jan 2018 will qualify as MREL until 2022 allows for refinancing of senior debt with issuance of NPS
- · Issuance mix not expected to change significantly
- We have by Q4 issued a total of DKK 86 bn of NPS debt. Measured up against the fully phased-in requirement with full subordination in 2022, the current NPS gap is equal to approx. DKK 28 bn

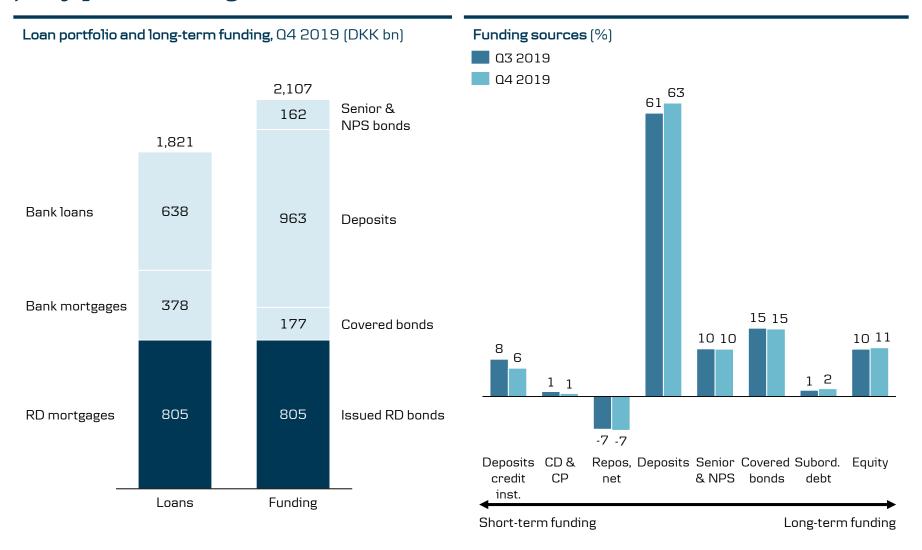


Note: On an annual basis, the D-FSA sets the MREL in % of Total Liabilities and Own Funds (TLOF). At Q4 2019, this requirement was 10.9% of TLOF adjusted for RD (equivalent to DKK 229 bn). In accordance with the annual update received in December, this backward looking MREL requirement will increase to 11.6% of TLOF adjusted for RD effective from 1 January 2020.

\* RD is not included in the consolidation for the purpose of determining the MREL for the Group. The capital and debt buffer requirements that apply to RD are thus deducted from the liabilities used to fulfil the MREL \*\* MREL resources include structured notes.

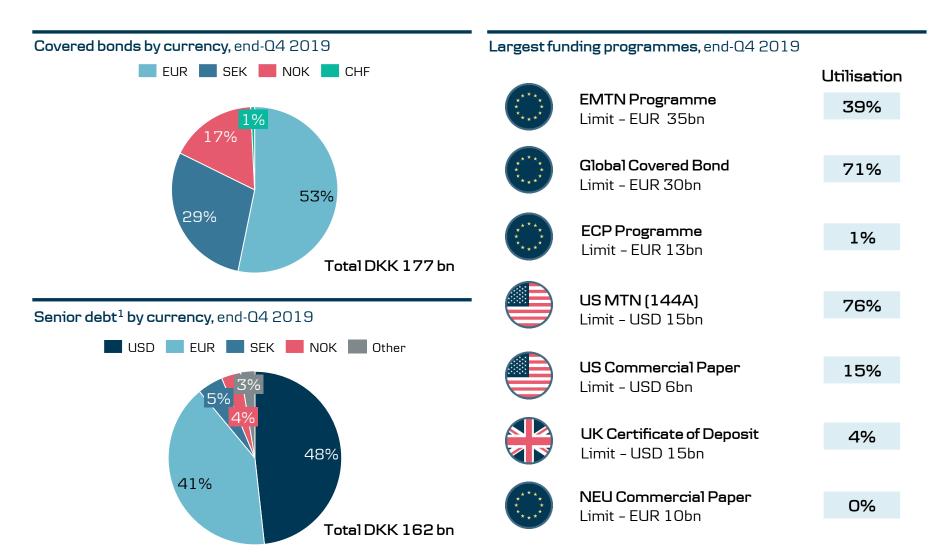


# Funding structure and sources: Danish mortgage system is fully pass-through





### Funding programmes and currencies





# Funding and liquidity: DKK 100 bn of long-term funding and capital instruments issued in 2019; LCR compliant at 140%



<sup>\*</sup> Spread over 3M EURIBOR.

<sup>\*\*</sup> Includes covered bonds excl. RD, senior, non-preferred senior and capital instruments.



# Danske Bank covered bond universe, a transparent pool structure<sup>1</sup>





#### Residential mortgages from

- Denmark, D-pool
- · Norway, I-pool
- Sweden, Danske Hypotek AB
- Finland, Danske Mortgage Bank Plc

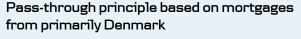


• Sweden and Norway, C-pool









- Capital Centre T, Adjustable-rate mortgages
- Capital Centre S, Fixed-rate callable mortgages



<sup>1.</sup> The migration to Danske Hypotek of Swedish residential loans from Danske Bank's I-pool and Swedish residential-like loans from Danske Bank's C-pool is ongoing. Details of the composition of individual cover pools can be found on the respective issuers' website



### Danske Bank's credit ratings

#### Long-term instrument ratings

Fitch	Moody's	Scope	S&P
AAA <sup>1</sup>	Aaa	AAA	AAA
AA+ <sup>2</sup>	Aa1	AA+	AA+
AA	Aa2	AA	AA
AA-	Aa3	AA-	AA-
Α+	A1	A+	A+
А	A2	А	А
A-	A3	A-	A-
BBB+	Baa1	BBB+	BBB+
BBB	Baa2	BBB	BBB
BBB-	Baa3	BBB-	BBB-
BB+	Ba1	BB+	BB+

Fitch rated covered bonds - RD, Danske Bank

Moody's rated covered bonds - Danske Mortgage Bank

Scope rated covered bonds - RD

S&P rated covered bonds - RD, Danske Bank, Danske Hypotek

Counterparty rating

Senior unsecured

Non-preferred senior

Tier 2

Additional Tier 1

#### 1. RD capital centre S

Speculative grade | Investment grade

#### In 2019, S&P and Moody's take rating action in Q4 $\,$

#### S&P revises outlook to stable

On 23 October 2019, S&P revised the outlook on Danske Bank and Danica to stable from negative, while affirming the 'A/A-1' long and short-term issuer credit rating. The stable outlook reflects the Group's solid capitalisation driven by S&P's reassessment of leverage in the Danish market and the sizeable loss absorbing buffer established by Danske Bank through the issuance of non-preferred senior debt. This in itself would have resulted in an upgrade of the issuer credit rating; however, S&P continues to see risks associated with the ongoing investigations relating to the Estonia case, which has resulted in a one-notch negative adjustment to the issuer credit rating. The net result is an unchanged issuer rating.

#### Moody's downgrades Danske Bank 2019

On 10 December 2019 Moody's downgrades the senior debt rating of Danske Bank to 'A3/P-2' from 'A2/P-1', and revised the outlook to stable from negative. At the same time Moody's downgraded the rating of non-preferred senior debt to 'Baa3' from 'Baa2', while affirming the 'A2/negative/'P-1' deposit ratings. The negative rating action reflects; lower than expected earnings as a result of the Estonia case, net interest margins under pressure, and a significant fall in trading income.

#### Fitch takes no rating action on Danske Bank in 2019

Danske Bank remains rated 'A' by Fitch and the outlook remains negative due to the uncertainty relating to the ultimate impact of the Estonia case on Danske Bank's capitalisation, franchise and funding profile.



### Danske Bank's ESG ratings

Danske Bank has chosen to focus on six providers, based on their importance to our investors

	31 Dec 2019	31 Dec 2018	Range
CDP DIGLOUME INSUIT ACTION	С	С	D- to A+ (A+ highest rating)
imug	positive (B)	positive (B)	D to AAA (AAA highest rating)
ISS ESG <b>▷</b>	C Prime	C Prime	D- to A+ (A+ highest rating)
MSCI ⊕	В	В	CCC to AAA (AAA highest rating)
SUSTAINALYTICS	Medium Risk	Medium Risk	Negligible to Severe risk
vigeoeiris	Not public to Danske Bank	Not public to Danske Bank	0 to 100 (100 highest rating)

- ESG rating agencies are not regulated
- ESG ratings are unsolicited and in principle based on public information
- ESG rating agency criteria are not public
- Disclosure of ESG ratings is discretionary i.e. ratings are made public selectively
- ESG ratings are updated annually with interim updates limited

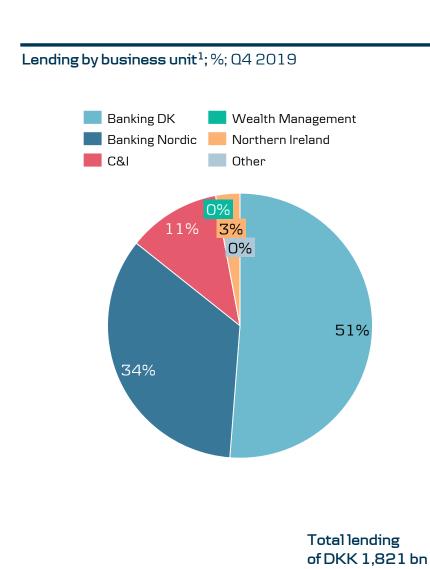


### Agenda

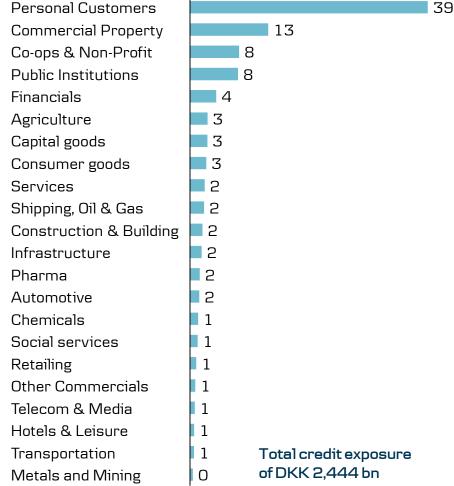
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### Strong footprint within retail lending



### Credit exposure by industry; %; Q4 2019





# Lending growth: Growth of 1% y/y at Banking DK and 5% at Banking Nordic

#### Comments

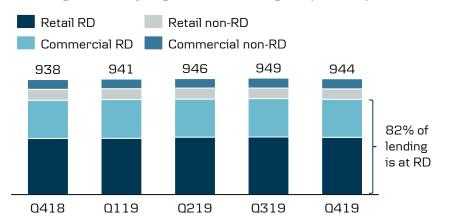
#### Banking DK

- 82% of lending at Banking DK is at mortgage credit subsidiary Realkredit Danmark (RD)
- Growth of 1% y/y at Banking DK
- Lending down 1% q/q due to fair value adjustments; flat development in nominal lending

#### **Banking Nordic**

- Growth of 5% y/y on reported basis and in local currency
- Retail Norway saw lending growth of 18% y/y following inflow from TEKNA (union for engineers)
- Commercial Finland grew 2% q/q while Retail Finland was stable

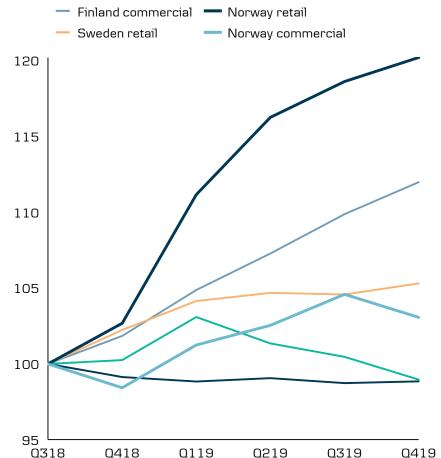
#### Lending volume by segment at Banking DK (DKK bn)



#### Banking Nordic: lending volume by segment and country\*

Sweden commercial

Finland retail



<sup>\*</sup> Based on local currency lending volumes.



# Banking DK: Lending growth of 1% y/y; higher expenses and impairments

#### **Income statement and key figures** (DKK m)

	2019	2018	Index	042019	Q3 2019	Index
Net interest income	9,111	9,622	95	2,231	2,251	99
Net fee income	4,397	4,363	101	1,209	1,235	98
Net trading income	1,176	948	124	318	288	110
Otherincome	227	237	96	53	59	90
Total income	14,912	15,170	98	3,812	3,834	99
Expenses	8,736	7,831	112	2,523	2,070	122
Profit before loan impairment charges	6,176	7,339	84	1,289	1,764	73
Loan impairment charges	-342	-798	-	-261	-109	-
Profit before tax	6,518	8,137	80	1,549	1,873	83
Lending (DKK bn)	944	938	101	944	949	99
Deposits and RD funding* (DKK bn)	1,162	1,124	103	1,162	1,157	100
Deposits (DKK bn)	358	330	108	358	348	103

#### Key points

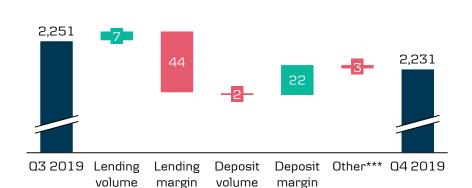
#### У/У

- Total income down 2%
- Expenses up 12% owing mainly to investments in AML activities
- Lower impairment reversals due to model adjustment and changed macro outlook
- Lending up 1%, deposits up 8%

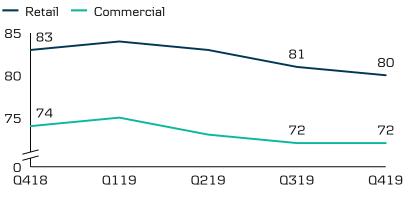
#### $\sigma/\sigma$

- NII down 1% due to margin pressure
- Expenses up 22% due to compliance
- Lending down due to fair value adjustments, nominal lending flat

#### Banking DK NII bridge\*\* (DKK m)



#### Realkredit Danmark lending spread (bp)



<sup>\*</sup> Before the elimination of the Group's holding of own covered bonds. \*\* Based on average volumes. \*\*\* Includes capital costs, day effect and off-balance-sheet items.



# Realkredit Danmark: Portfolio overview 78% of new retail lending in Q4 was fixed-rate vs 43% of stock

#### Portfolio facts, Realkredit Danmark, Q4 2019

- Approx. 351,000 loans (residential and commercial)
- 1,314 loans in 3- and 6-month arrears (+2% since Q3)
- 16 repossessed properties (lowest in recent times)
- DKK 9 bn in loans with LTV ratio > 100%, including DKK 6 bn covered by a public guarantee
- Average LTV ratio of 60%
- We comply with all five requirements of the supervisory diamond for Danish mortgage credit institutions

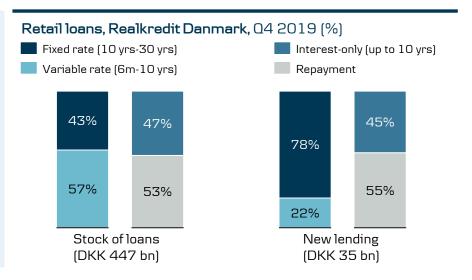
#### LTV ratio limit at origination (legal requirement)

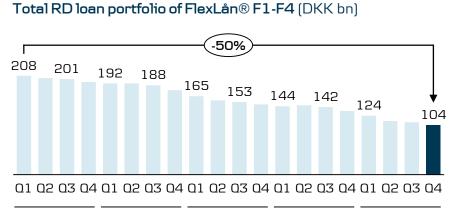
• Residential: 80%

Commercial: 60%

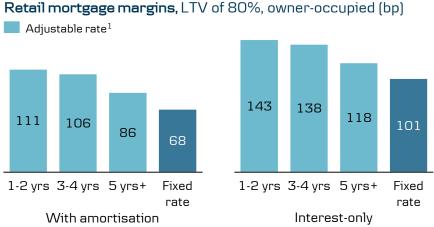
2015

2016





2017



<sup>1</sup> In addition, we charge 30 bp of the bond price for refinancing of 1- and 2-year floaters and 20 bp for floaters of 3 or more years (booked as net trading income).

2019

2018



# Banking Nordic: Headwind from lower margins, higher expenses and impairments despite lending growth of 5% y/y

#### Income statement and key figures (DKK m)

	2019	2018	Index	042019	032019	Index
Net interest income	7,839	8,183	96	1,992	1,959	102
Net fee income	1,857	1,875	99	479	470	102
Net trading income	280	323	87	72	61	118
Otherincome	592	649	91	136	133	102
Total income	10,567	11,029	96	2,678	2,623	102
Expenses	6,269	5,324	118	1,757	1,480	119
Profit before loan impairment charges	4,298	5,706	75	921	1,143	81
Loan impairment charges	510	-161	-	511	86	-
Profit before tax	3,788	5,867	65	410	1,058	39
Lending (DKK bn)	635	605	105	635	626	101
Deposits (DKK bn)	271	246	110	271	258	105

#### Key points

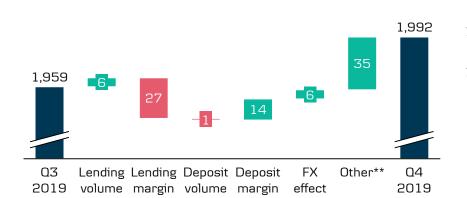
#### У/У

- NII down 4% as higher interest rates and funding costs put pressure on margins
- Expenses up 18% due mainly to investments in compliance and AML
- Lending up 5% with growth in Norway and Commercial Finland

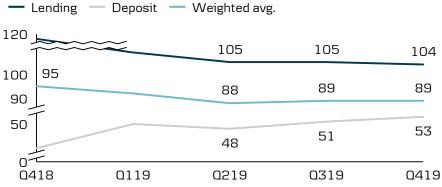
#### Q/Q

- NII up 2% as repricing more than offset pressure from higher rates
- Expenses up 19% due to seasonality and a one-off portfolio adjustment
- Lending up 1%

#### Banking Nordic NII bridge\* (DKK m)



#### Banking Nordic margins (bp)



<sup>\*</sup> Based on average volumes. \*\* Includes capital costs, day effect and off-balance-sheet items.



# Corporates & Institutions: Challenging market conditions, goodwill impairment and higher impairment charges

2019

#### Income statement and key figures (DKK m)

	2019	2018	Index	042019	Q3 2019	Index
Net interest income	3,656	3,928	93	985	885	111
Net fee income	2,909	2,914	100	836	673	124
Net trading income	2,114	2,440	87	586	182	-
Otherincome	8	7	114	7	-	-
Total income	8,688	9,289	94	2,413	1,739	139
Expenses	4,834	4,689	103	1,318	1,128	117
Goodwill impairment charges	803	-	-	803	-	-
Profit before loan impairment charges	3,051	4,600	66	292	612	48
Loan impairment charges	1,348	278	-	459	369	124
Profit before tax	1,703	4,322	39	-167	243	-
Profit before tax and goodwill	2,506	4,322	58	637	243	262
Lending (DKK bn)	209	198	105	209	210	99
Deposits (DKK bn)	271	261	104	271	262	103

#### Key points

#### У/У

- NII down 2% adjusted for portfolio transfers
- Expenses up 3%, driven by compliance
- Trading income affected by xVA

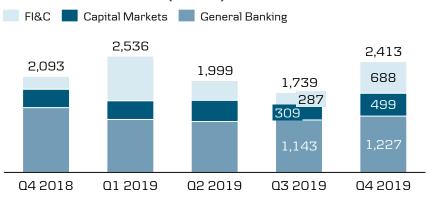
#### D/D

- Trading income improved from a weak Q3, driven by Danish fixed income
- Expenses up 17%, driven primarily by compliance costs
- Impairments driven by portfolio review, affecting mainly shipping, oil & gas

#### C&I NII bridge\* (DKK m)



#### C&I income breakdown (DKK m)



2019 volume margin volume margin effect

<sup>\*</sup> Based on average volumes. \*\* Includes capital costs, day effect and off-balance-sheet items.



# Wealth Management: Profit before tax up 39% due mainly to gain on the sale of Danica Pension Sweden; AuM up 5% y/y

#### Income statement and key figures (DKK m)

	2019	2018	Index	Q42019	032019	Index
Net interest income	-248	-167	-	-75	-69	-
Net fee income	6,596	6,119	108	1,658	1,694	98
Net trading income	-117	-50	-	111	110	101
Other income	1,167	-197	-	-6	-120	-
Total income	7,398	5,705	130	1,688	1,615	105
Expenses	3,589	3,545	101	879	784	112
Goodwill impairment charges	800	-		800	-	-
Profit before tax	3,009	2,161	139	9	831	1
Profit before tax and goodwill	3,809	2,161	176	809	831	97
AuM (DKK bn)	1,651	1,575	105	1,651	1,610	103

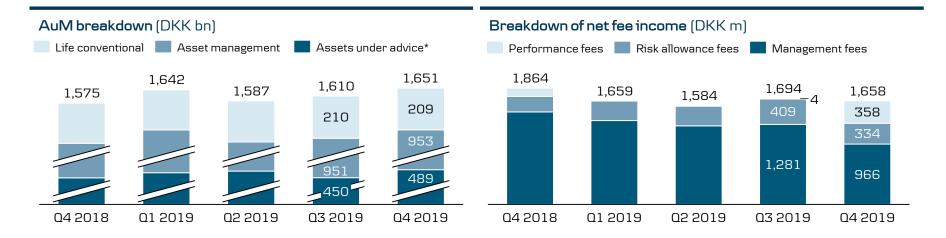
#### Key points

#### У/У

- Fee income up 8%, driven by inclusion of SEB Pension Danmark
- Expenses up 1% due mainly to the acquisition of SEB Pension Danmark
- AuM up 5%. Danica Pension Sweden (DKK 64 bn in AuM) was sold in Ω2

#### $\Omega/\Omega$

- Fees down 2% owing to higher fees from Tidspension in Q3; performance fees of DKK 358 m in Q4
- Expenses up 12% due mainly to consultancy costs



<sup>\*</sup> Assets under advice from retail, commercial and private banking customers, where the investment decision is taken by the customer.



## Northern Ireland: Lending and NII up y/y despite continued Brexit uncertainty

#### **Income statement and key figures** (DKK m)

	2019	2018	Index	042019	032019	Index
Net interest income	1,524	1,491	102	391	368	106
Net fee income	363	392	93	89	86	103
Net trading income	110	82	134	-3	43	-
Other income	14	12	117	3	4	75
Total income	2,011	1,978	102	480	500	96
Expenses	1,216	1,207	101	344	277	124
Profit before loan impairment charges	794	770	103	136	222	61
Loan impairment charges	5	26	19	-5	-4	-
Profit before tax	789	744	106	141	226	62
Lending (DKK bn)	54	50	109	54	53	103
Deposits (DKK bn)	71	63	113	71	67	106

#### Key points

#### У/У

- Lending and NII up despite continued Brexit uncertainty
- Expenses up 1% as continued cost focus was offset by investments in improved customer solutions

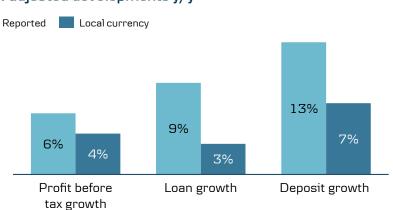
#### $\Omega/\Omega$

• Expenses up due to strengthening GBP

#### Northern Ireland NII bridge\* (DKK m)

# 368 Q3 Lending Lending Deposit Deposit FX effect Other\*\* 2019 volume margin volume margin 2019

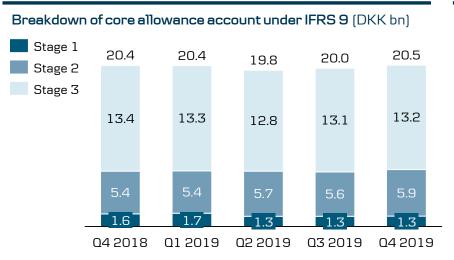
#### FX-adjusted developments y/y

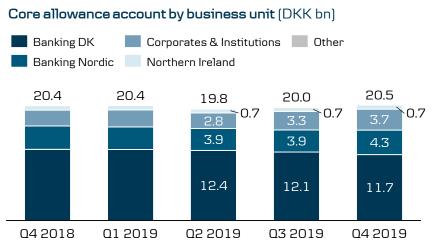


<sup>\*</sup> Based on average volumes. \*\* Includes capital costs, day effect and off-balance-sheet items.



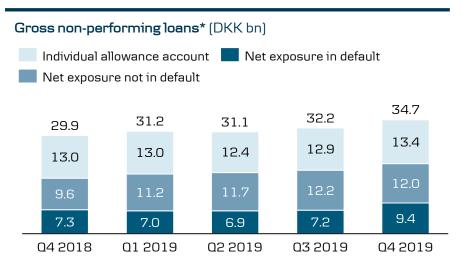
# Credit quality: NPLs increased 16% y/y driven by single names at Corporates & Institutions





#### Breakdown of stage 2 allowance account and exposure (DKK bn)

End-Q4 2019	Allowance	Gross credit	Allowance as	
LNG-G-4 2015	account	exposure	% of exposure	
Retail customers	2.1	964.9	0.22%	
Agriculture	1.1	74.0	1.49%	
Commercial property	0.7	317.8	0.21%	
Shipping, oil & gas	0.2	60.1	0.36%	
Services	0.2	59.9	0.26%	
Other	1.6	987.6	0.16%	
Total	5.9	2,464.3	0.24%	





## Credit exposure: Limited agriculture and directly oil-related exposure

#### **Agriculture exposure** (3.0% of Group exposure)

- Pork prices continued their upturn and rose 12% q/q and reached DKK 13.3 per kg at the end of Q4, while milk prices remained stable. We have reduced management overlays due to the improved outlook
- We reversed impairments of DKK 139 m. Total accumulated impairments amounted to DKK 2.9 bn, of which DKK 1.2 bn in stages 1 and 2
- Realkredit Danmark represented 53% of total gross exposure and 23% of expected creditlosses
  - LTV limit at origination of 60% at Realkredit Danmark

#### Oil-related exposure (0.9% of Group exposure)

- Net exposure increase to DKK 22.2 bn from DKK 18.8 bn\* in Q3 2019 driven by a reclassification of exposures which resulted in a DKK 5.0 bn increase in net exposure and a DKK 0.5 bn increase in ECL against highly collateralised customers in the offshore segment; collateral increased DKK 4.8 bn
- Oil-related customers accounted for a significant share of the impairment expense of DKK 0.5 bn at Corporates & Institutions in Q4. This was largely driven by two customers in the offshore rigs segment
- Most of the oil-related exposure is managed by specialist teams for customer relationship and credit management at Corporates & Institutions
- \* Accumulated impairments increased to DKK 2.2 bn, of which DKK 0.1 bn in stages 1 and 2  $\,$

#### Agriculture by segment, Q4 2019 (DKK millions)

	Gross credit exposure	Portion from RD	Expected credit loss	Net credit exposure	NPL coverage ratio
Banking DK	51,048	41,090	2,661	48,387	90%
Growing of crops, cereals, etc.	21,012	17,632	590	20,422	92%
Dairy	9,048	7,042	926	8,122	83%
Pig breeding	11,288	9,160	892	10,396	97%
Mixed operations etc.	9,700	7,256	252	9,448	90%
Banking Nordic	13,284		130	13,155	108%
Northern Ireland	4,682	-	81	4,601	43%
C&I	5,024	1,895	43	4,981	-
Others	4	-	0	4	-
Total	74,043	42,986	2,915	71,127	89%

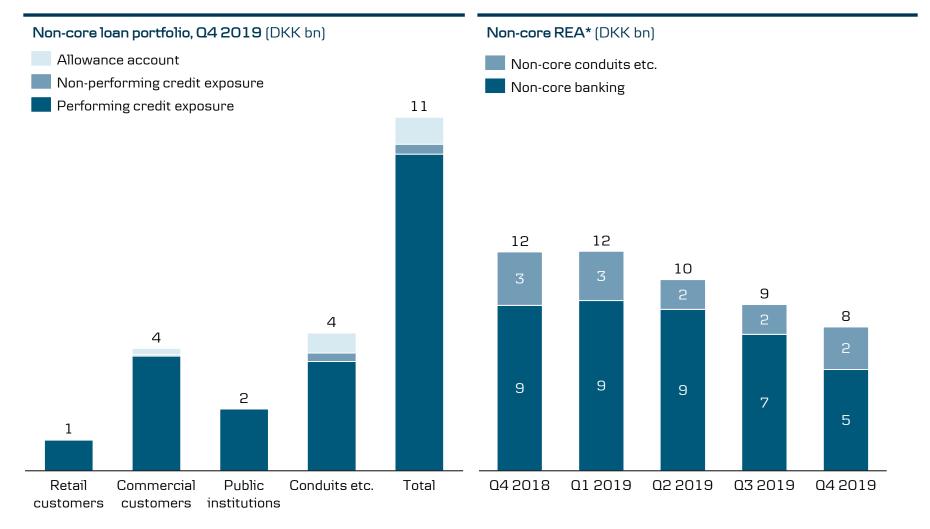
#### Oil-related exposure, Q4 2019 (DKK millions)

			Net credit
	Gross credit exposure	Expected credit loss	exposure
C&I	23,472	2,041	21,431
Oil majors	7,108	8	7,100
Oil service	4,946	193	4,753
Offshore	11,418	1,840	9,577
Banking DK and Banking Nordic	959	151	808
Oil majors	1	0	1
Oil service	946	151	796
Offshore	12	0	12
Others	3	0	3
Total	24,433	2,191	22,242

<sup>\*</sup> The credit exposure is reported as part of the Shipping, Oil & Gas industry in our Financial Report.



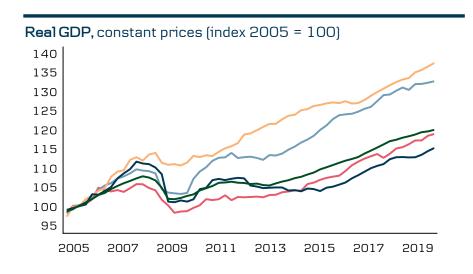
# Non-core: Estonia and Russia now exited; sale of Lithuanian and Latvian portfolios expected to finalise in the first half of 2020

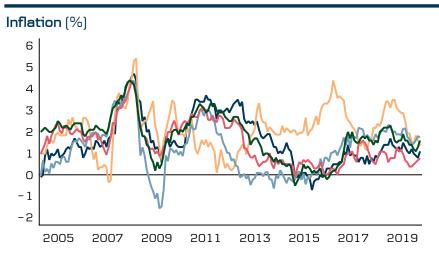




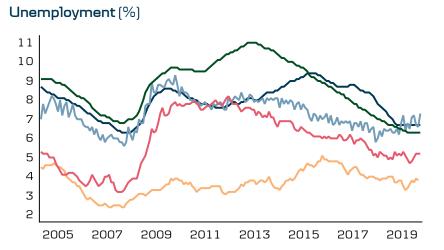
### Nordic macroeconomics







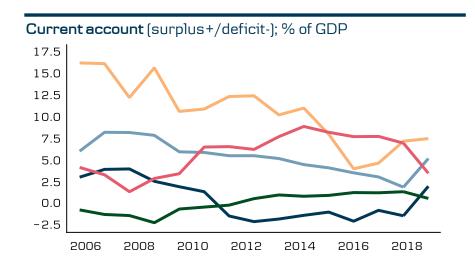


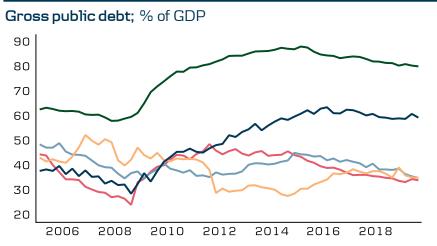


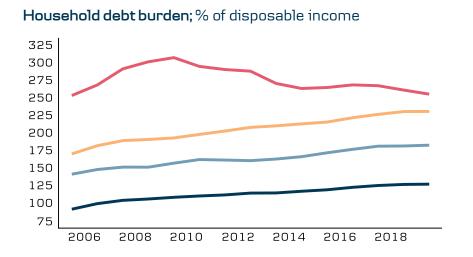


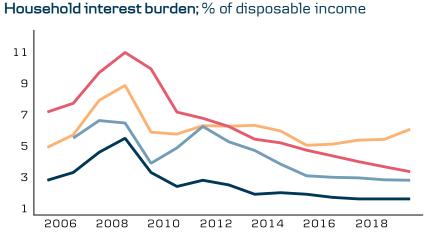
### Nordic macroeconomics







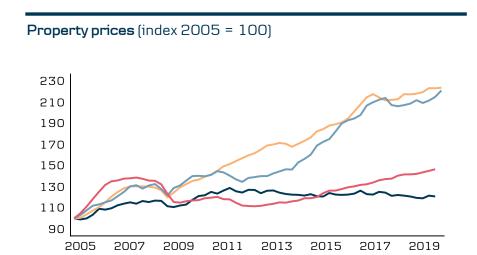


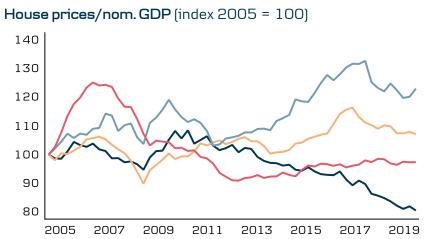




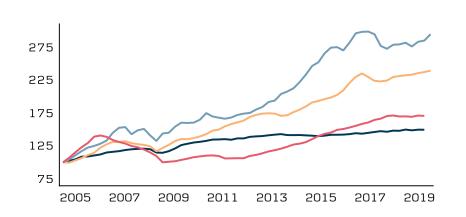
### Nordic housing markets



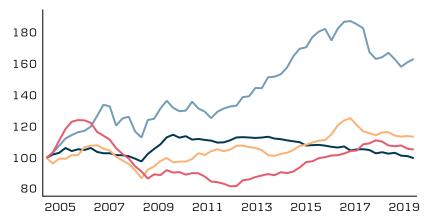




Apartment prices (index 2005 = 100)



Apartment prices/nom. GDP (index 2005 = 100)





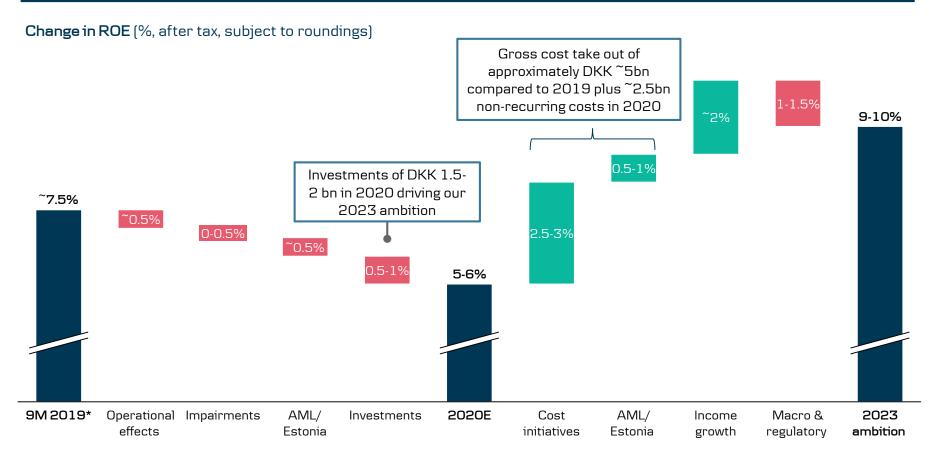
### Significant net positive extraordinary items in 2019

#### One-off items in 2019 (DKK millions)

۵	Item	Impact (DKKm)	P&L line affected
01	Change in VA add-on to discount curve at Danica	-140	Net trading income
	Non-core value adjustment	-300	Profit before tax, Non-core
02	Sale of Danica Pension Sweden	1,300	Otherincome
	Flexinvest Fri compensation (fees)	-180	Net fee income
	Flexinvest Fri compensation (costs)	-220	Operating expenses
	Non-core VAT adjustment	200	Profit before tax, Non-core
	Sale of LR Realkredit A/S	767	Net trading income
	Goodwill impairment charges, Corporates & Institutions	-803	Goodwill impairment charges
	Goodwill impairment charges, Danica Pension	-800	Goodwill impairment charges
	Depreciation of intangible assets	-355	Operating expenses
Ω4	Operational risk-related losses	-419	Operating expenses
	Transformation costs	-279	Operating expenses
	Portfolio adjustments	-214	Operating expenses
	Extraordinary loan impairment charges	-450	Loan impairment charges
	Non-core value adjustment	-110	Profit before tax, Non-core
	Exit from International Joint Taxation scheme	5,230	Tax
	Provision for deferred tax	-1,096	Tax



# ROE ambition of 9-10% in 2023\*\* with unchanged rates and FX following significant investments expected to peak in 2020



Dividend policy unchanged at 40-60% CET1 target above 16% in the short term

<sup>\*</sup> Based on actual first 9M 2019E ROE adjusted for one-off items.

<sup>\*\*</sup> For assumptions, please see appendix page 47



### Underlying assumptions behind 19'-23' RoE development

#### Comments 9M 2019 to 2020

- Operational effects in 2020 include
  - Lending growth which is more than offset by overhang from funding issued in 2019 and new funding issued in 2020 at unchanged spreads
  - No improvement in financial market conditions
  - Increase in nominal equity
- Impairments in 2020 include a step towards normalisation
- AML costs expected to rise and peak in 2020, principally driven by FTE increase (see separate slide)
- Investments into IT and business capabilities and continued cost efficiencies to achieve 2023 ambition

#### Comments 2020 to 2023

- Cost initiatives to reduce current gross cost level, driven mainly by significant cost efficiency measures (see separate slide)
- Steady state AML-related costs of DKK 1.1-1.3 bn in 2023E, following significant investment programme expected to peak in 2020E (see separate slide)
- Income initiatives driven by both NII and non-NII (see separate slide): unchanged interest rates and FX rates assumed
  - Loan growth with unchanged dynamics in all markets
  - Increased AuM and improved cross-selling

#### Comments 2020 to 2023 (continued)

- Balance sheet optimisation Group-wide driven by Treasury
- Improved financial markets conditions
- Increased lending gives higher funding need at unchanged spread
- Macro and regulatory effects include:
  - Normalisation of impairment level to around 10 basis points in 2023 and wind-down of Non-core business
  - Cost increase due to wages etc. of 2.5% annually
  - Capital and funding impact driven mainly by regulatory effects (MREL, Basel IV) and higher equity in 2023
    - Continued refinancing into MREL-eligible instruments at unchanged spread
    - Capital impact driven mainly by higher nominal equity in 2023 due to regulatory effects (incl. Basel IV)
    - Dividend policy unchanged at 40-60%
    - CET1 target above 16% in the short term
    - We assume higher REA driven by growth and new regulatory requirements



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