# Investor Presentation

Full Year 2022

# Agenda

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# We are a Nordic universal bank with strong regional roots



Note: Share of Group lending is before loan impairment charges and excludes Large Corporates & Institutions (18%) and Asset Finance (3%) \* Asset Management in LC&I

Danske Bank delivered continued progress in a year impacted by significant geopolitical tensions and a rapidly changing macro landscape



Solid progress in simplification and digitalisation on banking offering

Continued progress on sustainability strategy and targets

accelerated solution of debt collection

case

# Navigating in a year of significant uncertainty

Deteriorating macro backdrop to impact many parts of society – credit risks likely to emerge and financial market volatility could further add to the clouded visibility for 2023

| Economic<br>slowdown      | <ul> <li>GDP forecasts revised and Denmark likely to enter a "shallow recession"</li> <li>Modest rise in unemployment (2023E: 3.1%), and housing market to fall around 10-15%</li> <li>Consumer spending likely to be further impacted by higher rates and cost of living</li> </ul>   |
|---------------------------|--|
| Credit risks<br>emerging  | <ul> <li>Robust balance sheet: Loan losses of up to DKK 3bn (~18bp) expected due to model-driven impairments</li> <li>Conservative credit policies and comprehensive review of cyclical sectors</li> <li>Conservative lending growth and structural low risk in CRE, relatively well positioned Swedish portfolio</li> </ul> |
| Regulatory considerations | <ul> <li>Full reactivation of counter cyclical buffer; potential reciprocation of Norwegian SRB</li> <li>Additional bank tax to fund early retirement scheme in Denmark from 2023</li> <li>Prudent CET1 ratio of 17.8% with comfortable buffer to current regulatory requirements and uncertainty</li> </ul>                 |
| Outlook<br>implications   | <ul> <li>Tailwinds from normalised rates outweighing cost inflation and potential impact on asset quality</li> <li>Full focus on commercial momentum after solutions to legacy cases</li> <li>Net profit of DKK 15 - 17bn for 2023</li> </ul>  |

Facing the challenges with a strong foundation and significant structural achievements in 2022

 With enhanced focus on our commercial agenda, Danske Bank remain well positioned to serve customers and meet our financial ambitions

✓ Investor update in summer 2023 with refreshed financial targets

## Continued traction overall towards our sustainability targets despite market conditions



1) This is a 2030 target to have at least DKK 150bn in investment funds that have sustainability objectives (article 9 funds).

2) Operational emissions are expected to increase for 2023 due to transition to new domicile in Copenhagen.

## Our Path to Financial Crime Transformation



\* Danske Bank is also an active member and contributor in similar public-private partnerships outside Denmark. These include the Swedish Anti-Money Laundering Intelligence Taskforce; the Finnish Anti-Money Laundering Intelligence Taskforce; and the Norwegian private and public sector collaboration to combat money laundering of terrorism, OPS AT.

\*\*Completion means - Meeting the regulatory requirements applicable to the Bank and managing the Bank's inherent risk in line with its risk appetite by harnessing global practice

# Net profit outlook\* for 2023; We expect net profit to be in the range of DKK 15 - 17bn

| kr Income    | We expect core income lines to grow in 2023, driven by higher net interest income and our continued efforts to drive commercial momentum. Despite a high degree of uncertainty, we expect income from trading and insurance activities to recover from the levels in 2022. |
|--------------|--|
| Expenses     | We expect costs in 2023 to be in the range of 25 – 25.5bn reflecting a continued focus on cost management and despite inflationary pressure. The outlook includes sustained elevated remediation costs of approximately DKK 1.1bn.   |
| Impairments  | We expect loan impairment charges of up to DKK 3bn (~18bp) which primarily will be driven by a weaker macroeconomic outlook affecting model-driven impairments.  |
| Net profit * | We expect net profit to be in the range of DKK 15 - 17bn including the impact from the new Danish bank tax.  |

Financial highlights - 2022

# Net interest income up 14% Y/Y driven by normalisation of interest rates and growth; trading/insurance partially recovering in H2; impairments driven by macro overlays

| Key points, 2022 vs 2021  | Income statement and key figures (DKK          | (m)    |        |       |        |         |       |
|---|--|--------|--------|-------|--------|---------|-------|
| NIL uplift from normalisation of interest rates repricing initiatives and solid trend   |  | 2022   | 2021   | Index | 04 22  | 03 22   | Index |
| in lending volumes  | Net interest income                            | 25,188 | 22,049 | 114   | 7,442  | 6,307   | 118   |
| Fee income from generally high activity throughout 2022 partly offsetting lower<br>capital market and investment-related fees                                 | Net fee income                                 | 12,590 | 13,525 | 93    | 3,054  | 2,999   | 102   |
| Trading and insurance income impacted by significant asset repricing and volatile markets   | Net trading income                             | 1,426  | 4,126  | 35    | 747    | 503     | 149   |
| <ul> <li>Writedown of goodwill in Danica due to higher applied discount rate</li> </ul>   | Net income from insurance business             | 63     | 2,088  | 3     | 386    | -286    |       |
| Steady progress on underlying cost development, absent one-offs and despite<br>higher remediation and litigation costs  | Other income                                   | 1,936  | 797    | 243   | 733    | 244     | 300   |
| Strong credit quality continues to lead to single-name reversals, while macro<br>model scenarios and additions of PMAs took impairments to a normalised level | Total income                                   | 41,203 | 42,584 | 97    | 12,362 | 9,767   | 127   |
|   | Operating expenses                             | 26,478 | 25,663 | 103   | 6,909  | 6,777   | 102   |
| Key points, Q4 22 vs Q3 22  | Profit before loan impairments, GW & provision | 14,725 | 16,921 | 87    | 5,454  | 2,990   | 182   |
|   | Provision for Estonia matter                   | 13,800 |        | -     | -200   | 14,000  |       |
| NII up 18% Ω/Ω, benefiting from further normalisation of interest rates   | Impairment charges on goodwill                 | 1,627  |        | -     | -      | 1,627   |       |
| > Fee income higher from remortgaging activity and higher capital market activity   | Loan impairment charges                        | 1,568  | 348    | 450   | 774    | 368     | 210   |
| <ul> <li>offsetting lower investment-related fees</li> <li>Trading income at LC&amp;I and insurance income recovered towards normalised</li> </ul>            | Profit before tax, core                        | -2,271 | 16,573 | -     | 4,880  | -13,005 |       |
| <ul> <li>levels</li> <li>Operating expenses included a further provision for the debt collection case of</li> </ul>   | Profit before tax, Non-core                    | -13    | -2     | -     | -2     | -28     |       |
| <ul> <li>DKK 0.3 billion</li> <li>Impairments increased as further revision of macro model scenarios and</li> </ul>   | Profit before tax                              | -2,284 | 16,571 | -     | 4,877  | -13,033 |       |
| additional PMAs offset single-name reversals  | Тах  | 2,784  | 3,651  | 78    | 704    | 760     | 93    |
|   |  | E 000  | 10.000 |       |        | 17 700  |       |

Net profit

4,174 -13,792

-5,068

12,920

# NII: Solid credit demand, positive effects from CB rate hikes, and repricing initiatives continue to support the improving NII trend

### Highlights

- Net interest income continued the positive trend, as repricing initiatives were further supported by higher central bank rates driving the improved deposit margin particularly at PC DK and BC
- Higher funding costs along with timing effects due to notice period in PC Nordic impacted lending margin
- Avg. lending margin at LC&I affected by volume growth from higher rated customers coupled with timing effects from floored credit facilities as rates have turned positive
- Lower rate sensitivity going forward, e.g. from expected increased migration to savings products





#### Deposit margin development (bps) PC 1.5 1.49 BC 1.44 1.0 0.88 0.76 LC&I 0.48 0.5 - 0.40 0.51 0.38 0.26 0.18 0.0 0222 0122 0322 0422

### Lending margin development (bps)



# Fee: Good remortgaging activity and resilient activity-driven fees partially offset lower fee income from lower AuM and lower customer activity in capital markets

### Highlights

### Activity-driven fees (transfer, accounts etc.)

• Up 17% Y/Y from continually strong trend for everyday banking services at LC&I & BC (FX and cash mgmt.), however, weakening trend towards the end of the year as 5% lower  $\Omega/\Omega$ 

### Lending and guarantees

 Up 8% Y/Y as well as Q/Q, due to high level of remortgaging activity on the back of higher interest rate levels

### Capital markets

• Significant slowdown in primary ECM/DCM markets during the year, however, some rebound in activity in Q4 driven by M&A advisory at LC&I

### Investment fees

• Y/Y: Investment fees impacted by lower assets under management, lower performance fees and reduced investment appetite among our customers



### Net fee income (DKK m)

# Trading: Recovery in the second half of the year following difficult market conditions and negative valuation effects in H1

## Highlights

### LC&I

- Y/Y: Historically high volatility in Nordic fixed income markets affecting trading income
- Q/Q: Recovery in the second half for our fixed income market-making franchise as market conditions became more supportive
- Demand for risk management solutions resulted in good customer activity in Currencies

### PC & BC

• Y/Y: Resilient customer activity driven by increased post-pandemic foreign exchange activity

### Northern Ireland & Group Functions

- Y/Y: Lower income in Group Treasury due to mark-tomarket movements on the mortgage bond portfolio and on the hedging portfolio in Northern Ireland
- Q/Q: Effect from elimination of return on own shares due to increase in share price



# Expenses: 2022 costs significantly impacted by legacy cases, incl. settlement of Estonia matter; 2023 trajectory underpins the significant progress on underlying cost efficiency

## Highlights

- Progress on structural cost take-out mitigates impact from AML/compliance ramp-up, legacy remediation as well as higher resolution fund contribution.
- Number of FTEs continued to decline, underpinning efficiency gains and underlying improvement. Adjusting for AML/FCP, FTEs are down 11% from peak in Q3 20
- Additional provision of DKK 310m related to the debt collection case booked in Q4
- Other costs impacted by a post-pandemic normalisation and higher inflation



### **FTEs** (#, thousands)



### Expenses, Q422 vs Q322 (DKK m)



Business & Product Units

# Business units: Solid progress, high customer activity, enhanced profitability, and strong lending uplift for corporates

| Personal Customers  | Business Customers   | LC&I   |
|---|--|--|
| <ul> <li>✓ Good customer activity in 2022, including high<br/>remortgaging activity in Denmark supporting core<br/>income</li> </ul>  | <ul> <li>✓ Good customer activity as bank lending volumes<br/>increased and solid activity within currency<br/>exchange and cash management as well as<br/>remortgaging</li> </ul>   | <ul> <li>High customer activity supporting customers with<br/>advisory services, risk hedging and credit, and<br/>ranked Nordic #1 by customers in "Prospera<br/>Grand Total"<sup>1</sup> report for the 7<sup>th</sup> consecutive year</li> </ul>  |
| <ul> <li>✓ Net interest income increased by 26% Q/Q</li> <li>✓ PCDK: Solid activity, healthy deposit levels and volumes supported by shift to Danske BoligFri. PCNordic: Strengthened advisory services and full focus on profitability</li> <li>✓ Positive traction in customer satisfaction and net customer flows continued to improve with focus on targeted segments (young, MAFS and PB)</li> <li>✓ Enhanced efficiency with FTEs down 12% during the year through focus on combining expert advice with easy-to-use digital solutions and divestments</li> </ul> | <ul> <li>Net interest income increased 18% Y/Y following developments in pricing and market rates</li> <li>New digital service model enabling customised customer advisory services through digital channels</li> <li>Expanded offerings on our highly regarded District platform with additional 3<sup>rd</sup>-party integrations: increase value prop. for customers and income revenue streams</li> <li>Ranked #1 in CSAT among Swedish and Finnish</li> </ul> | <ul> <li>Especially strong activity in M&amp;A advisory with top-ranked positions in Denmark, Norway and Finland</li> <li>General Banking lending volumes up 21% Y/Y, reflecting our strategic ambition to grow, especially in Sweden.</li> <li>Recovery in trading in H2 following loss in Q2</li> <li>Lower activity in Asset Management as fee income declined 13% Y/Y, reflecting that 2021 was a record year, and driven by lower assets</li> </ul> |
| Profit before impairments (DKK m)<br>1,578 99 ↓ У/У<br>1,201 96<br>852* 785   | SMEs Profit before impairments (DKK m) 2,094 103 V/Y 1,917 0/0 1,447 1,550 101   | under management and lower performance fees         Profit before impairments (DKK m)         2,016       121       Y/Y         1,791       1,765       0/0         96       96       96   |
| 0.1 0.2 0.3 0.4 Nominal lending (DKK)<br>* Excl. gain on DB Luxembourg sale   | 01 02 03 04 Nominal Lending (DKK)  | 290         1         1           01         02         03         04  |

1) Nordic Prospera research by Kantar

# Business units: Danica impacted by volatile financial markets; markedly increased profitability in Northern Ireland driven by NII and recovery in trading



## Realkredit Danmark portfolio overview: Continued strong credit quality

## Highlights

### Portfolio facts, Realkredit Danmark, Q4 22

- Approx. 314,982 loans (residential and commercial)
- Average LTV ratio of 48% (46% for retail, 50% for commercial)
- We comply with all five requirements of the supervisory diamond for Danish mortgage credit institutions
- 675 loans in 3- and 6-month arrears (+5% since 03-22)
- 6 repossessed properties (03-22:6)
- DKK 5 bn in loans with an LTV ratio > 100%, including DKK 4 bn covered by a public guarantee
- LTV ratio limit at origination (legal requirement)
- Residential: 80%
- Commercial: 60%



### Retail loans, Realkredit Danmark, Q4 22 (%)



### Retail mortgage margins, LTV of 80%, owner-occupied (bp)





<sup>1</sup> In addition, we charge 30 bp of the bond price for refinancing of 1- and 2-year floaters and 20 bp for floaters of 3 or more years (booked as net fee income).

Sustainability

# Sustainability is an integrated element of our corporate strategy and our corporate

Danske Bank's 2023 sustainability strategy aim to drive

*targets* Sustainability critical in Better Bank plan to improve bank for all stakeholders by 2023



## Selected highlights

- Focus areas reflect material sustainability issues
- Calibrated against stakeholder expectations
- Supports our Better
   Bank agenda and transformation KPIs
- Embedding sustainability in core business processes
- Leadership ambition on sustainable finance

# New comprehensive climate plan launched, underpinned by continued traction on sustainability agenda



## New Climate Action Plan launched 20 January



### Successful housing energy renovation campaign



Joined PBAF and Finance for Biodiversity Pledge



#1 Nordic green bond arranger in Global League table



Financing for the world's biggest offshore wind farm



Hailed as global leader at reducing loan book footprint



Danske Bank's Climate Action Plan





Carbon footprint of **41.1 million tCO2e** across the Group, with **99.9%** related to financed emissions



Increased and expanded **2030 targets** based on SBTi guidance to align with **Paris Agreement** goal of **1.5°C** 



Activities in Asset Mgmt. and Danica Pension subject to **temperature targets**, in addition to emission reduction targets



Focus on supporting **customer and investee company transitions** as well as increased financing of **renewable energy** 



No financing or refinancing of companies intending to **expand supply of oil and gas** production beyond already approved

# With our new Climate Action Plan, we are setting a clear direction for our efforts across business activities and customer segments, with increased and expanded 2030 targets



## Danske Bank

Danske Bank's Climate Action Plan - Our roadmap to net zero: Based on methodologies supported by the SBTi, we have developed a comprehensive suite of intermediate 2030 emission reduction targets

## Overview of Danske Bank's decarbonisation targets

| Lending   | Asset management   | Life insurance<br>and pension  | Own operations  |   | • | <b>Ship</b><br>redu   |
|---|--|--|---|---|---|---|
| 2030 sector emission intensity reduction targets <sup>1)</sup>  | 2030 temperature rating reduction targets <sup>1)</sup>  | 2030 temperature rating reduction targets <sup>1)</sup>  | 2030 emission reduction targets <sup>2)</sup>   |   | • | <b>Oil a</b><br>dow   |
| <ul> <li>Shipping ~50%</li> <li>Oil and gas upstream<sup>3</sup></li> <li>Oil and gas construction</li> <li>Oil and gas construction</li> <li>Oil and gas construction</li> <li>Oil and gas construction</li> <li>Power construction</li> <li>Steel</li> <li>30%</li> </ul> | <ul> <li>Implied temperature rating of our investment products from 2.7°C in 2020 to 2.1°C (Scope 1 and 2)</li> <li>Implied temperature rating of our investment products from 2.9°C in 2020 to 2.2°C (Scope 1, 2 and 3)</li> <li>2030 carbon intensity</li> </ul> | <ul> <li>Implied temperature rating of our listed equities and credits from 2.7°C in 2020 to 2.1°C (scope 1 and 2)</li> <li>Implied temperature rating of our listed equities and credits from 2.9°C in 2020 to 2.2°C (scope 1, 2 and 3)</li> <li>2025 sector emission intensity reduction targets <sup>2</sup></li> </ul> | <ul> <li>Carbon emissions 80% in scope 1 and 2</li> <li>Carbon emissions 60% in scope 1, 2 and currently measured scope 3 categories</li> </ul> | > |   | state<br>to E8<br><b>Pow</b><br>30%<br><b>Stee</b><br>cem<br><b>Com</b><br>Expa |
| Image: Commercial real estate 5       55%   | <ul> <li>Weighted average 50% carbon intensity of investment products</li> <li>2025 engagement target <sup>1</sup></li> <li>Engagement with the 100 largest emitters</li> </ul>  | <ul> <li>Real estate</li> <li>Energy</li> <li>Transportation</li> <li>Power generation</li> <li>Cement</li> <li>Steel</li> <li>20%</li> </ul>  |   |   |   | esta<br>Asso<br>temp<br>Life<br>1.5°<br>Owr<br>targo                            |

### What's new

- Targets submitted for SBTi, validation pending
- Targets not submitted for SBTi validation
- Shipping: Increased target from 20–30% to ~50% reduction by 2030 based on 1.5°C trajectory
- **Oil and gas:** Expanded our target suite to cover downstream refining. Updated our position statement to not offer new long-term (re)financing to E&P companies expanding supply of oil and gas
- Power generation: Increased ambition from30% to 50% reduction by 2030
- Steel & Cement: Expanded target suite to cover cement and steel
- Commercial Real Estate and Personal Mortgages: Expanded target suite also covers commercial real estate and personal mortgages
- Asset management: New SBTi-aligned 1.5°C temperature rating targets
- Life insurance and pension: New SBTi-aligned 1.5°C temperature rating targets
- **Own operations:** New SBTi-aligned reduction target of 80% by 2030 for scope 1 and 2

To validate that our targets are based on the latest scientific research and aligned with the Paris Agreement, we have submitted our targets for validation by the Science Based Targets initiative (SBTi)

1) Baseline year 2020 // 2) Baseline year 2019 // 3) Absolute emission reduction targets set // 4) Partly absolute emission reduction targets set // 5) Based on a weighted portfolio exposure across Denmark, Sweden, Norway and Finland. For Commercial Real Estate in Denmark and Personal Mortgages in Denmark, the target corresponds to a 75% reduction by 2030 // 6) Scope 1, 2 and 3 until 2030

# Continued progress on sustainability agenda in Q4 contributing to strong performance

## Joined PBAF and Finance for Biodiversity Pledge



- As the first Nordic Bank to do so, Danske Bank joined the Partnership for Biodiversity Accounting Financials (PBAF), enabling us to measure and set targets
- Signed the Finance for Biodiversity Pledge, committing to measure, set targets and report on our impact

## Updated Green Finance Framework with broadened scope

• Broadly aligned with the developing EU Taxonomy, while also including some categories not yet covered, such as the manufacture of green hydrogen and green hydrogenbased synthetic fuels

## Successful campaign towards personal customers



- Increased focus on our favourable products for energy renovation through the targeted campaign '*Flot & Godt*'
- Results have included increased level of customer meetings and increasing lending volumes

## #1 Nordic Green Bond Arrangers in Global League table

• Danske Bank continues to rank #1 among Nordic arrangers in the Bloomberg Global League Table

### Hailed as a global leader at reducing carbon footprint

• A survey from Bloomberg Intelligence hailed Danske Bank as the global leader when it comes to reducing the carbon footprint of our loan book



• EUR 300 million green loan provided to Eirgrid, the Irish electricity transmission grid and market operator, for financing of the 700-megawatt Celtic Interconnector, which will link the electricity grids of Ireland and France

# On sustainable finance, Danske Bank aspires to Nordic leadership – our <u>sustainable</u> <u>finance framework</u> has been developed to drive and integrate that ambition

| Group ambition for<br>Sustainable finance           | Bea  | a leading bank in the Nordics on su  | ustainable fina  | nce and the leading bank in De        | nmark                       |
|---|--|--|--|---------------------------------------|-----------------------------|
| KPIs and targets                                    | • C<br>Group KPIs<br>• F<br>t  | <b>stainable financing:</b><br>OKK 300bn in sustainable financing by<br>2023<br>Paris-aligned lending book; 2030<br>argets set for key sectors<br>Net-Zero Bank by 2050 <sup>1</sup> | <ul> <li>by</li> <li>Sustainable investing:</li> <li>Danica Pension: DKK 50bn invested in the green transition by 2023 and 100bn by 2030</li> <li>Asset mgmt.: DKK 150bn in art. 9 by 2030</li> <li>Paris-aligned targets set for 2030</li> <li>Net-Zero Asset Owner &amp; Manager by 2050<sup>1</sup>)</li> </ul> |                                       |                             |
| Guiding<br>principles                               | Align societal and b<br>goals  |  |  | gage and partner with<br>stakeholders |                             |
| Key executionAdvisoryProducts &<br>solutions        |  | Distribution Brand & marketing   |  | Risk Management                       |                             |
| Critical enablers                                   | Critical enablers Governance Training & IT enablem IT enablem Competencies |  | IT enablement  | ESG data & insights                   | Communication & disclosures |
| Regulatory<br>implementation Commercial integration |  |  | Portfolio management and fi  | nancial steering                      |                             |

# Deep dive: Overview of ESG integration in Danske Bank's lending operations

Multiple types of approaches are implemented to consider ESG factors both at company and portfolio levels

## 1. Position statements

Our position statements are a key tool for aligning with societal goals and communicating our approach to selected themes and sectors with elevated FSG risks









Climate



Aariculture





Fossil

fuels



rights



Mining & metals

Forestrv

## 2. Single-name ESG analysis

- ESG analysis is conducted for all large corporate clients using an internally prepared ESG risk tool
- Tool is developed around the concept of financial materiality i.e. how the financial performance of the company might be affected by environmental and social trends, legislation and factors
- External sources for the tool include:



### 3. Portfolio-level ESG analysis

- Carbon disclosures for business areas and key sectors published in Danske Bank's Climate Action Plan from January 2023
- Decarbonisation targets set towards 2030, incl. for high-emitting sectors, with SBTi approval pending
- Joined PBAF and Finance for Biodiversity Pledge to support efforts to measure and report on how we impact nature through our financing and investing activities by the end of 2024



# Danske Bank supports a range of international agreements, goals, partnerships and standards relating to sustainability – some of these are listed below



# Principles for Responsible Banking

Provide the framework for a sustainable banking system. They embed sustainability at the strategic, portfolio and transactional levels, and across all business areas.



### Net-Zero Banking Alliance

A worldwide initiative for banks that are committed to aligning their lending and investment (treasury) portfolios with netzero emissions by 2050 or sooner – and setting intermediate targets using science-based guidelines



#### UN Global Compact

A multi-stakeholder initiative focusing on aligning business operations with ten principles in the areas of human rights, labour, environment and anticorruption



### Net-Zero Asset Managers Initiative

An international group of asset managers committed to supporting the goal of net zero greenhouse gas emissions by 2050 or sooner, in line with global efforts to limit warming to 1.5 degrees Celsius

PCAF Partnership for Carbon Accounting Financiale

Partnership for Carbon

Accounting Financials

instructions for financial

in 2020 as the first major

Nordic bank.

Provides carbon accounting

institutions. Danske Bank joined



### Net-Zero Asset Owner Alliance

Danica Pension joined the global UN-convened investor alliance in 2020, thus committing to transitioning its investment portfolio to net-zero greenhouse gas emissions by 2050



# Principles for Responsible Investment

An international investor network that supports the implementation of ESG factors into investment and ownership decisions



### UN Environment Programme -Finance Initiative

A partnership between UN and the global financial sector with the aim of understanding societal challenges, why they matter to finance, and how to address them



### The Paris Pledge

A pledge to support and act accordingly in regards to the objectives of the Paris Agreement to limit global temperature rise to less than 2 degrees Celsius

TCFD

Task force on Climate-related

**Financial Disclosures** 

recommendations for more

Has developed

decisions

# effective climate-relatedtldisclosures to promote morelainformed investment, credit, andCinsurance underwritingC

# More information available at https://danskebank.com/sustainability/our-approach

# Completion of our Financial Crime Transformation by the end of 2023

In the recent years, we have made significant investments to ensure that a robust, well-resourced and expert compliance function is in place across our operations to effectively combat financial crime.

We have made significant changes to ensure that we have the right people, structures and controls in place to continue to achieve and maintain a culture of integrity in everything we do, deliver on our financial crime transformation and manage compliance issues that arise in the future.

In designing the Financial Crime Plan, Danske Bank has, to the extent possible, sought to execute the program in a risk-prioritised way. Wherever possible, we have been adopting an approach of trying to mitigate the most material residual risks first.

Throughout 2023, we will continue our efforts to complete the remaining initiatives in our Financial Crime Plan and conclude our financial crime transformation by the end of the year.

Examples of key initiatives to be completed in 2023

### Financial Crime Training

• Deliver targeted training to regulated roles specific to financial crime to ensure aligned knowledge and use of best practice, and finalise a report and closure observations of our financial crime training framework

### Know-Your-Customer

• Finalise closure documentation for the completion of KYC refresh for the Bank's customers and transition into a "business-as-usual" operational setup for regular, periodic reviews

### **Transaction Monitoring**

• Evaluate the staffing and sustainability of Group Transaction Monitoring against its new role and procedures

### Suspicious Activity Reporting

• Complete remediation of gaps in subsidiaries to ensure consistency and adherence to Group requirements

### Data Governance

• Issue a Financial Crime Data Management Instruction to provide specific guidance on the management and control of financial crime data



# Regulatory Engagements

| Ongoing<br>Dialogue       | <ul> <li>We engage in ongoing dialogue with our regulators through regular meetings with the Financial Supervisory Authorities ("FSAs") and Supervisory College to ensure aligned expectations and transparency between our regulators and the Bank</li> <li>We provide regular updates and engage in frequent interactions with the Danish FSA on our financial crime transformational progress and remediation work and proactively share information on the progress of our remediation program with other Nordic regulators</li> </ul>   |
|---------------------------|--|
| Regulatory<br>Inspections | <ul> <li>We track all regulatory inspections closely and continue to address regulatory orders we receive from our regulators in an open and transparent way. Regulatory deliverables are formally documented, and progress is frequently communicated to relevant regulators</li> <li>The Bank has completed and closed a number of orders received from inspections following the Estonia matter and is progressing in addressing orders received in relation to subsequent AML inspections</li> <li>In 04 2022, the Danish FSA published the outcomes of two inspections at Danske Bank focusing on money laundering and terrorist financing, and our management of EU sanctions against Russia and Belarus. The reviews did not give rise to any supervisory reactions, which we believe reflects the progress we have made in the implementation of our Financial Crime Plan*</li> <li>All remaining orders and recommendations from regulators are incorporated and prioritised in our Financial Crime Plan. We carry out targeted actions to rectify these issues and track them closely to completion. The Bank also addresses topics that are not highlighted in the inspection findings but noted by the Danish FSA</li> </ul> |
| Supervisory<br>Oversight  | <ul> <li>The Danish FSA, as well as other relevant FSAs, carry out supervisory oversight of the Bank's remediation work</li> <li>Our recalibrated Financial Crime Plan was submitted to the Danish FSA in November 2021 and the Danish FSA follows its implementation closely. Our other supervisors receive updates on an ad-hoc basis</li> <li>The Danish FSA carries out extensive supervisory oversight of the Bank's financial crime transformation program. In addition to its ongoing supervision, in February 2021, the Danish FSA appointed an Independent Expert to monitor the implementation of the Bank's Financial Crime Plan. The Independent Expert's monitoring is ongoing</li> </ul>   |

# Committee Governance for Compliance Risks



### Financial Crime Remediation Steering Committee

- Provides governance structure and delivery oversight of the Group's Financial Crime Plan
- Supported by a Group Financial Crime Project Management Office to track and challenge progress across Business Units
- Chaired by the Chief Compliance Officer of Danske Bank

### Compliance Risk Committee

- Second Line Committee responsible for providing oversight and challenge of the management of compliance and conduct risk on behalf of the ELT
- The Committee reports to the Group All Risk Committee
- Chaired by the Chief Compliance Officer of Danske Bank

### **Conduct and Compliance Committee**

- Board level committee that oversees the Bank's management of conduct and reputational risk, compliance and financial crime as well as other matters delegated by the Board
- Responsible for reviewing all relevant Board owned policies concerning compliance, prior to Board approval

### **Post-Resolution Committee**

- Danske Bank's agreement with the Department of Justice ("DOJ") contains post-resolution obligations, which include the obligation for Danske Bank to continue to enhance its compliance programs, including its AML Program, which will be subject to ongoing review by and engagement with the DOJ.
- To oversee the implementation of and compliance with post-resolution obligations, the Bank has established a Post-Resolution Committee.

Credit quality & Impairments

# Impairments: Continually strong credit quality and individual reversals, while macro model adjustments and prudent buffers led to a loan loss ratio of 8bps\* in 2022

## Highlights

- Credit quality remains strong and the implications of the worsening macro backdrop have not led to any material downward migration in the portfolio with single-name impairments resulting in net reversals
- As the macro outlook has been updated to reflect the uncertainty and increased downside risk from inflation and interest rates, the macro model charges resulted in additional DKK 0.8bn booked in Q4
- Total allowance stands at DKK 19.6bn and includes PMAs of DKK 6.6bn, as additional overlays of DKK 0.6bn were added in Q4 to mitigate any tail risks not evident in the portfolio or captured through our macro models



## Post Model Adjustments (PMAs)

Impairment charges by category (DKK bn)



### Allowance account by stages (DKK bn)



\* Including DKK 650m related to the accelerated solution of the debt collection case.

# Strong footprint within retail lending



# Overall strong credit quality in portfolios exposed to macro cyclicality



- Conservative lending growth (-4% 3Y-CAGR in nonresi. since 2019) given caps and concentration limits within sub-segments and markets, as well as for single-names, limiting downside risks
- Due to our conservative approach, our SE exposure has remained stable, despite market growth, and book is well-diversified with lower concentration risk over the past years
- The group's credit underwriting standards maintain strong focus on cash flows, interest rate sensitivity, LTV and the ability to withstand significant stress.
- PMAs of DKK 1.8 bn made to cover uncertainties regarding the affect of rapid interest rate increases and macroeconomic situation



Agriculture: Well-provisioned agriculture book

- The credit quality of the portfolio has improved over the past few years, recovering from legacy exposures from the financial crisis
- The current credit risk appetite takes into account the volatility of the sector and remains in place.
   Furthermore, the group maintains strong underwriting standards on LTV, interest-only loans and interest rate sensitivity
- Post-model adjustments of DKK 0.8 bn have been made for potential future portfolio deterioration due to uncertainties such as African Swine Fewer (ASF), Chinese imports and the RU/UA war



- Average LTVs have been decreasing over the past year supported by increasing house prices and call feature of DK mortgages
- Affordability measures in our approval process has been tightened, and debt-to-income (DTI) levels remain stable overall
- Portfolio uncertainty risks are being mitigated by continuous monitoring and review of underwriting standards covering interest rate-related stress of affordability and other measures
- Low near-term refinancing risk on RD flex loans.
- Post-model adjustments related to personal customers total DKK 1.4 bn

# Commercial real estate portfolio; prudently managed and adequately provisioned

- Danske Bank has the second lowest concentration to CRE as a percentage of the total corporate portfolio (29%) among Nordic peers and the portfolio has been stable/slightly declining in the last few years.
- Out of the Danske Bank CRE portfolio, 26% is to Sweden, lowest ratio among all Nordic banks active in Sweden.
- In addition to conservative underwriting, we perform rigorous monitoring of individual names incl. stress tests:
  - An interest rate stress of 5% on all debt not currently hedged
  - ✓ Rent level stress, including vacancy
  - ✓ Liquidity stress measuring borrower's ability to refinance/ repay bond and commercial paper redemptions in the coming 18 months
- The portfolio is well diversified and provisioned to mitigate a potential material correction in the sector





### CRE portfolio avg. LTVs



### Lending to CRE by geography



 Danske Bank
 Peer Bank 1
 Peer Bank 2
 Peer Bank 3
 Peer Bank 4

 Source: Company financial statements

#### Total CRE allowance account (DKK bn)



## Underwriting and subsequent monitoring based on cash flow and a clear focus on structural risk

Stress test

#### Cash flow test

- A key part of the underwriting process is a cash flow test prescribed by the Danish FSA, requiring that cash flow from the financed properties is sufficient to fully amortise our loan over maximum 30 years using a 10/30 year fixed interest rate.
- The test ensures that all lending is similarly benchmarked irrespective of actual credit terms (amortisation, hedging requirements) and thus serves as a sanity check/upper limit in a growing market.
- In addition to the FSA cash flow test, it is a requirement that all new lending is subjected to a standardised set of stress tests. The stress tests cover both lower rent income due to a combination of lower rent levels and higher vacancy, higher interest rate costs and lower property values through higher investor yield requirements.
- To capture the difference in cash flow risk from different property types, the stress test on rent income varies across property types, reflecting the generally higher volatility/cyclicality in e.g. industrial and retail properties compared to e.g. residential properties.

#### Structural risk

- In addition to the two types of stress tests, significant effort is spent on ensuring the best possible structural position for the bank, and best practice across transactions.
- A key focus is to make sure the cash flow is diversified to the extent possible e.g. through recourse to other cash flow generating properties, alternatively ensure that cash flow is ring fenced within our legal reach. For large clients with enhanced risk, a full portfolio review is conducted to make sure our structural position is satisfactory and the cash flow from the financed properties is sufficient to service debt including under additional interest rate stress.

Group gross credit exposure

# Fossil fuels (coal and oil) exposure

## Key points, Q4 22

- The exposure to fossil fuels includes customers involved in production, refining, and distribution (including shipping) of oil as well as utilities producing heat or power with coal.
- The Group has updated it's 2030 climate target on oil majors, i.e. a 50% reduction target on absolute financed emissions, which reflects the decline in investment needs of the Nordic oil and gas production companies. New targets set on downstream refining, i.e. a 25% reduction in scope 1 and 2 financed emissions and in scope 3 emission intensity. Climate target for power utilities has also been further tightened from 30% to 50% emission reduction per unit of energy produced by 2030 against 2020 levels.
- Exposure towards oil majors has decreased during the year, and is now below 3 DKK bn. The main risk on oil related exposures lies with exposures other than oil majors, and since the end of 2019, these net exposures have been brought down 53% and have been stable the past year.
- Exposures shown on this page is to utility customers with any coal-based power production (DKK 46.7 bn.) and hereof more than 5% of revenues from coal fired power production (2.5 bn.). Exposures increased in the beginning of 2022 and again during last quarter due to short-term facilities to help customers manage market risk due to energy price volatility. For most customers, the use of coal is limited to a few remaining production facilities which are expected to phase-out in the longer term.
- Customers' transition plans are continually being assessed, and our utility customers and customers in the distribution and refining segments are generally progressing well on the transition. For instance by refineries switching to biofuels or by gas stations investing in infrastructure for charging of electric vehicles.



| Segment  | Net exposure (DKK m) |
|--|----------------------|
| Crude and product tankers  | 2,516                |
| Distribution and refining  | 8,728                |
| Oil-related exposure   | 9,907                |
| Oil majors   | 2,741                |
| Offshore and services  | 7,166                |
| Power and heating utilities<br>with any coal-based<br>production | 46,695               |
| Hereof customers with more<br>than 5% revenue from coal          | 2,475                |
| Total fossil fuel exposure                                       | 67,846               |

### Fossil fuels exposure (coal and oil) Oil-related net c



## Oil-related net credit exposure, DKK bn.: Development (excl. oil majors)
# Credit quality: Low level of actual credit deterioration



#### Breakdown of stage 2 allowance account and exposure (DKK bn)

|                       | Allowance<br>account | Gross credit<br>exposure | Allowance as % of<br>gross exposure |
|-----------------------|----------------------|--------------------------|-------------------------------------|
| Personal customers    | 2.0                  | 902                      | 0.23%                               |
| Agriculture           | 0.9                  | 64                       | 1.35%                               |
| Commercial property   | 2.2                  | 301                      | 0.73%                               |
| Shipping, oil and gas | 0.0                  | 41                       | 0.07%                               |
| Services              | 0.2                  | 67                       | 0.30%                               |
| Other                 | 2.7                  | 1,156                    | 0.24%                               |
| Total                 | 8.1                  | 2,532                    | 0.32%                               |



#### Gross stage 3 loans (DKK bn)



# Capital

# Capital: Prudent CET1 ratio at 17.8%; comfortable buffer to current regulatory



\* Based on fully phased-in rules including fully phased-in impact of IFRS 9.

\*\* Pro forma fully phased-in min. CET1 req. in June 2023 of 4.5%, capital conservation buffer of 2.5%, SIFI buffer requirement of 3%, countercyclical buffer of 2.0% and CET1 component of Pillar II requirement.

# Strong CET1 capital build-up since 2008; Available Distributable Items (ADI) well in excess of DKK 100 bn

Common Equity Tier 1, 2008 - 2022 (DKK bn)



#### REA, CET1, profit and distribution (DKK bn; %)

|   | 2008  | 2009  | 2010  | 2011  | 2012  | 2013  | 2014              | 2015              | 2016  | 2017  | 2018  | 2019  | 2020  | 2021  | 202  |
|---|-------|-------|-------|-------|-------|-------|-------------------|-------------------|-------|-------|-------|-------|-------|-------|------|
| REA                                       | 960   | 834   | 844   | 906   | 819   | 852   | 865               | 834               | 815   | 753   | 748   | 767   | 784   | 860   | 83   |
| CET1 ratio                                | 8.1%  | 9.5%  | 10.1% | 11.8% | 14.5% | 14.7% | 15.1%             | 16.1%             | 16.3% | 17.6% | 17.0% | 17.3% | 18.3% | 17.7% | 17.8 |
| Net profit                                | 1.0   | 1.7   | 3.7   | 1.7   | 4.7   | 7.1   | 13.0 <sup>2</sup> | 17.7 <sup>2</sup> | 19.9  | 20.9  | 15.0  | 15.1  | 4.6   | 12.9  | -5   |
| Distribution to shareholders <sup>3</sup> | 0     | 0     | 0     | 0     | 0     | 2.0   | 10.5              | 17.1              | 18.9  | 16.3  | 7.6   | 0     | 1.7   | 1.7   |      |
| Total assets                              | 3,544 | 3,098 | 3,214 | 3,424 | 3,485 | 3,227 | 3,453             | 3,293             | 3,484 | 3,540 | 3,578 | 3,761 | 4,109 | 3,936 | 3,7  |

<sup>1.</sup> The decline in CET1 capital in 2018 is due mainly to Danica Pension's acquisition of SEB Pension Danmark which led to a higher deduction in Group regulatory capital.<sup>2.</sup> Before goodwill impairment charges <sup>3.</sup> Based on year-end communicated distributions. 2017 is adjusted for cancelled buy-back. 2019 is adjusted for cancelled dividend.

# Fully compliant with MREL and subordination requirement; expect to cover MREL need with both preferred and non-preferred senior



| Со | mments  |
|----|---|
|    |   |
| •  | The Group has to meet a MREL requirement and a subordination requirement, both adjusted for Realkredit Danmark (RD)   |
| •  | The subordination requirement is the higher of 2x(P1 + P2) + CBR or 8% TLOF   |
| •  | The Group's MREL requirement (total resolution requirement) is DKK 288bn incl. RD's capital and debt buffer requirement (DKK 43bn) and the combined buffer requirement (DKK 51bn). Excess MREL funds are DKK 19bn |
| •  | The Group's subordination requirement is DKK 233bn incl. RD's capital requirement (DKK 29bn). Excess subordinated MREL funds are DKK 29bn   |
| •  | This figure shows the Group's MREL and subordination requirement as   |

- This figure shows the Group's MREL and subordination requirement as of end 2022, which constitutes the fully-phased in requirements, i.e. no interim target.
- Requirements will, however, be impacted by any changes to the CCyB.

\*Including Realkredit Danmark's (RD) capital and debt buffer requirements

Funding & Liquidity

## Funding structure and sources: Danish mortgage system is fully pass-through



# Funding programmes and currencies





| Largest funding | programmes, end-Q4 2022                              |             |
|-----------------|--|-------------|
|                 |  | Utilisation |
|                 | <b>EMTN Programme</b><br>Limit - EUR 35bn            | 40%         |
|                 | <b>Global Covered Bond</b><br>Limit – EUR 30bn       | 73%         |
| ****            | <b>ECP Programme</b><br>Limit - EUR 13bn             | 7%          |
|                 | <b>US MTN (144A)</b><br>Limit – USD 20 bn            | 50%         |
|                 | <b>US Commercial Paper</b><br>Limit - USD 6bn        | 0%          |
|                 | <b>UK Certificate of Deposit</b><br>Limit - USD 15bn | 1%          |
|                 | <b>NEU Commercial Paper</b><br>Limit - EUR 10bn      | 2%          |

# Funding and liquidity: LCR compliant at 151%









# Danske Bank covered bond universe, a transparent pool structure<sup>1</sup>





<sup>1</sup> The migration of Swedish residential loans from Danske Bank's I-pool and Swedish residential-like loans from Danske Bank's C-pool to Danske Hypotek AB, is ongoing. Details of the composition of individual cover pools can be found on the respective issuers' website.

Credit & ESG Ratings

# Danske Bank's credit ratings

#### Long-term instrument ratings

|   | Fitch | Moody's | Scope | S&P  |
|---|-------|---------|-------|------|
|   | ААА   | Ааа     | AAA   | AAA  |
|   | AA+   | Aal     | AA+   | AA+  |
|   | AA    | Aa2     | AA    | AA   |
|   | AA-   | Aa3     | AA-   | AA-  |
|   | A+    | A1      | A+    | A+   |
|   | А     | A2      | A     | А    |
| , | A-    | A3      | A-    | A-   |
|   | BBB+  | Baa1    | BBB+  | BBB+ |
|   | BBB   | Baa2    | BBB   | BBB  |
|   | BBB-  | Baa3    | BBB-  | BBB- |
| - | BB+   | Ba1     | BB+   | BB+  |

Fitch rated covered bonds - RD, Danske Bank Moody's rated covered bonds – Danske Mortgage Bank Scope rated covered bonds - RD S&P rated covered bonds - RD, Danske Bank, Danske Hypotek Counterparty rating Senior unsecured debt Non-preferred senior debt Tier 2 subordinated debt Additional Tier 1 capital instruments

#### Credit ratings remain unchanged in Q4 2022

Credit ratings remain unchanged in 04 2022.

On 16 December 2022, S&P revised the outlook on Danske Bank to Stable from Negative as a consequence of the resolution of the Estonia case.

Subsequent to the announcement of the resolution, also Fitch and Moody's affirmed their ratings and outlooks on Danske Bank Group.

### Danske Bank's ESG ratings

We have chosen to focus on five providers based on their importance to our investors

|                          |                | 042022  |                         | 03 2022        | 02 2022        | 01 2022        | End 2021       | End 2020  | Range  |
|--------------------------|----------------|---|-------------------------|----------------|----------------|----------------|----------------|-----------|--|
| CDP <sup>1</sup>         | В              | 283 companies, out of the made the climate change A                                       | •                       | В              | В              | В              | В              | В         | A to F (A highest rating)  |
| ISS ESG                  | C+ Prime       | Decile rank: 1 (302 banks r<br>C+ is the highest rating ass                               | -                       | C+ Prime       | C+ Prime       | C Prime        | C Prime        | C+ Prime  | A+ to D- (A+ highest rating)<br>Decile rank of 1 indicates a higher ESG<br>performance, while decile rank of 10<br>indicates a lower ESG performance |
| Moody's ESG<br>Solutions | 61             | Rank n Region 178,  | 10/30<br>/1618<br>/4847 | 61             | 61             | 61             | 61             | 64        | 100 to 0 (100 highest rating)  |
| MSCI                     | BBB            | MSCI rates 197 banks:<br>AAA 5%<br>AA 34%<br>A 27%<br>BBB 20%<br>BB 11%<br>B 3%<br>CCC 0% |                         | BBB            | BBB            | BBB            | BBB            | BB        | AAA to CCC (AAA highest rating)  |
| Sustainalytics           | Medium<br>Risk |   | 98/405<br>277/1011      | Medium<br>Risk | Medium<br>Risk | Medium<br>Risk | Medium<br>Risk | High Risk | Negligible to Severe risk<br>(1 = lowest risk)   |

 $^1$  CDP: Carbon Disclosure Project - primary focus is on climate change / management, also linked to TCFD

# Three distinct methods for rating banks



<sup>1</sup> Stand-Alone Credit Profile. <sup>2</sup> Comparable ratings analysis. <sup>3</sup> Baseline Credit Assessment. <sup>4</sup> Loss Given Failure. <sup>5</sup> No support.

Tax & Material one-offs

#### Tax

#### Actual and adjusted tax rates (DKK m)

|  | 2022    | 04 2022 | 03 5055 | 05 5055 | 01 2022 |
|--|---------|---------|---------|---------|---------|
| Profit before tax  | -2,284  | 4,877   | -13,032 | 2,164   | 3,707   |
| Permanent non-taxable difference                           | 16,282  | -1,119  | 16,559  | 408     | 435     |
| Adjusted pre-tax profit, Group                             | 13,998  | 3,758   | 3,527   | 2,572   | 4,142   |
| Tax according to P&L                                       | 2,784   | 704     | 760     | 458     | 862     |
| Taxes from previous years etc.                             | 346     | 158     | 25      | 106     | 57      |
| Adjusted tax   | 3,131   | 862     | 785     | 565     | 919     |
| Adjusted tax rate  | 22.4%   | 22.9%   | 22.3%   | 22.0%   | 22.2%   |
| Actual-/Effective tax rate                                 | -121.9% | 14.4%   | -5.8%   | 21.2%   | 23.2%   |
| Actual/-Effective tax rate exclusive prior year regulation | -137.1% | 17.7%   | -6.0%   | 26.1%   | 24.8%   |

#### Tax drivers, Q4 2022

- The actual tax rate of 17.7% (excluding prior-year's adjustments) is lower than the Danish rate of 22% due tothe tax effect from tax exempt income/expenses and regulations to prior years tax
- Adjusted tax rate of 22.9% is higher than the Danish rate of 22% due to the differences in statuary tax rates in the various countries in which we operate
- The permanent non-taxable difference derives from tax-exempt income/expenses, such as value adjustments on shares

### Material extraordinary items in 2022

|    | One-off items  | Effect<br>(DKK m) | P&L line affected                      |
|----|--|-------------------|--|
| 01 | Gain from sale of international private banking activities in Luxembourg | 421               | Other income (pre-tax)                 |
| 02 | Gain from sale of Danica Norway  | 415               | Net income from insurance (tax exempt) |
|    | PMA for potential lower recovery rate from debt collection               | -250              | Impairments                            |
|    | Danica: Correction of discrepancy in product                             | -150              | Net income from insurance              |
|    | Compensation: Debt collection case                                       | -650              | Impairments                            |
| 03 | Compensation: Debt collection case                                       | -600              | Expense                                |
|    | Impairment charges on goodwill in Danica Pension                         | -1,627            | Impairments                            |
|    | Provision for Estonia matter   | -14,000           | Expense                                |
|    | Gain from sale of shares in MobilePay                                    | 415               | Otherincome                            |
| ۵4 | Gain from sale of shares in Sanistål                                     | 170               | Trading income                         |
|    | Reduction of provision for Estonia settlement                            | 200               | Expense                                |
|    | Increased Compensation: Debt collection case                             | -310              | Expense                                |

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